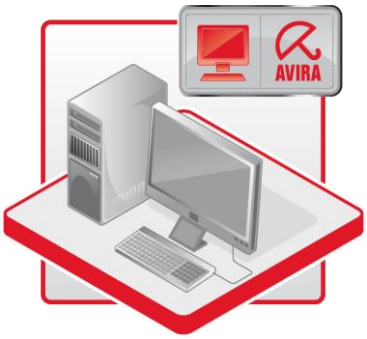
HowTo

# Avira AntiVir Version 10
# Service Pack 2

## Update Scenarios
## Standalone

Support
05/2011

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**Note: Please check the restart-settings of your AntiVir Professional configuration before migrating to SP2 to avoid unintended restart behavior.**

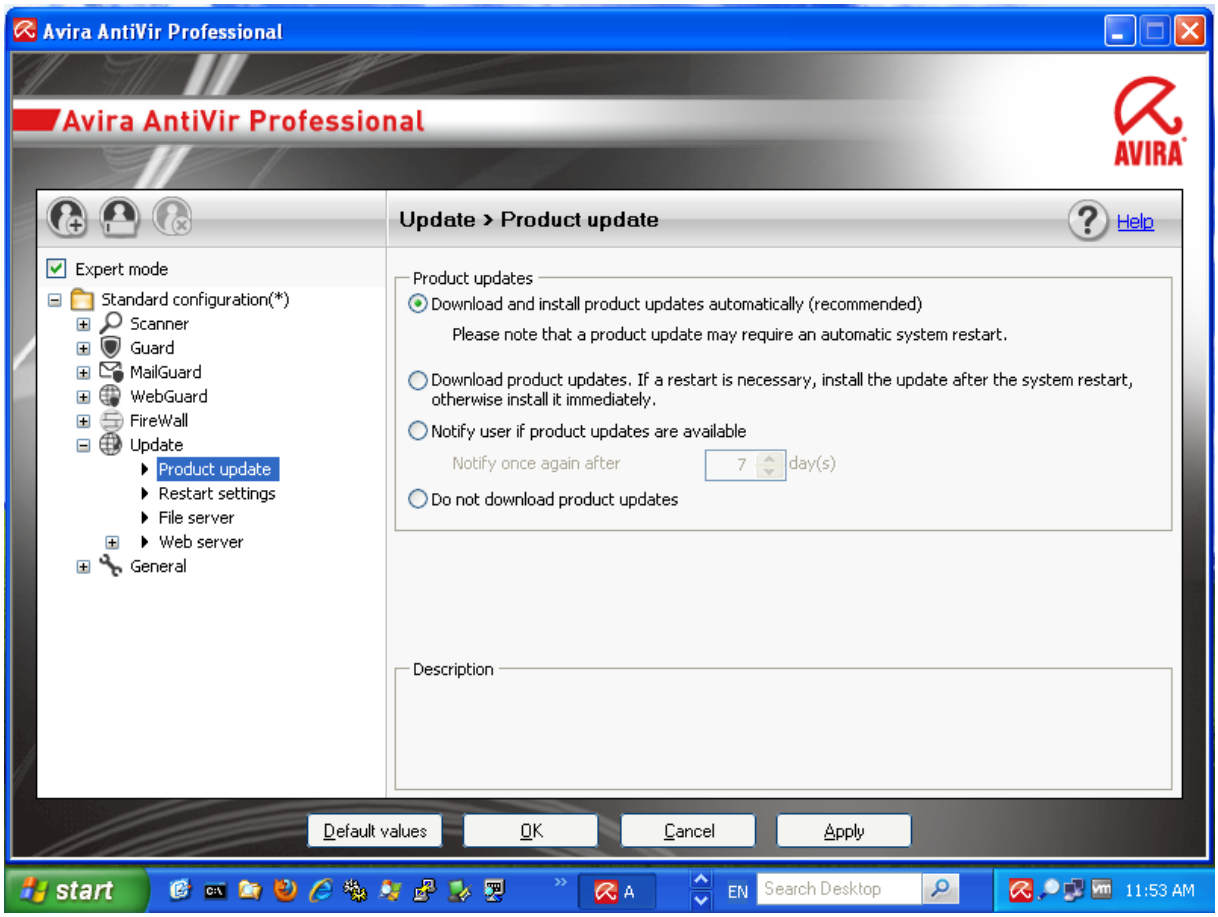
**Please read the following article about restart behavior:**

**Restart settings and effects by the product update to service pack 2 for AntiVir Professional 10**

# 1. Configuration settings

### *1.1 Product update*

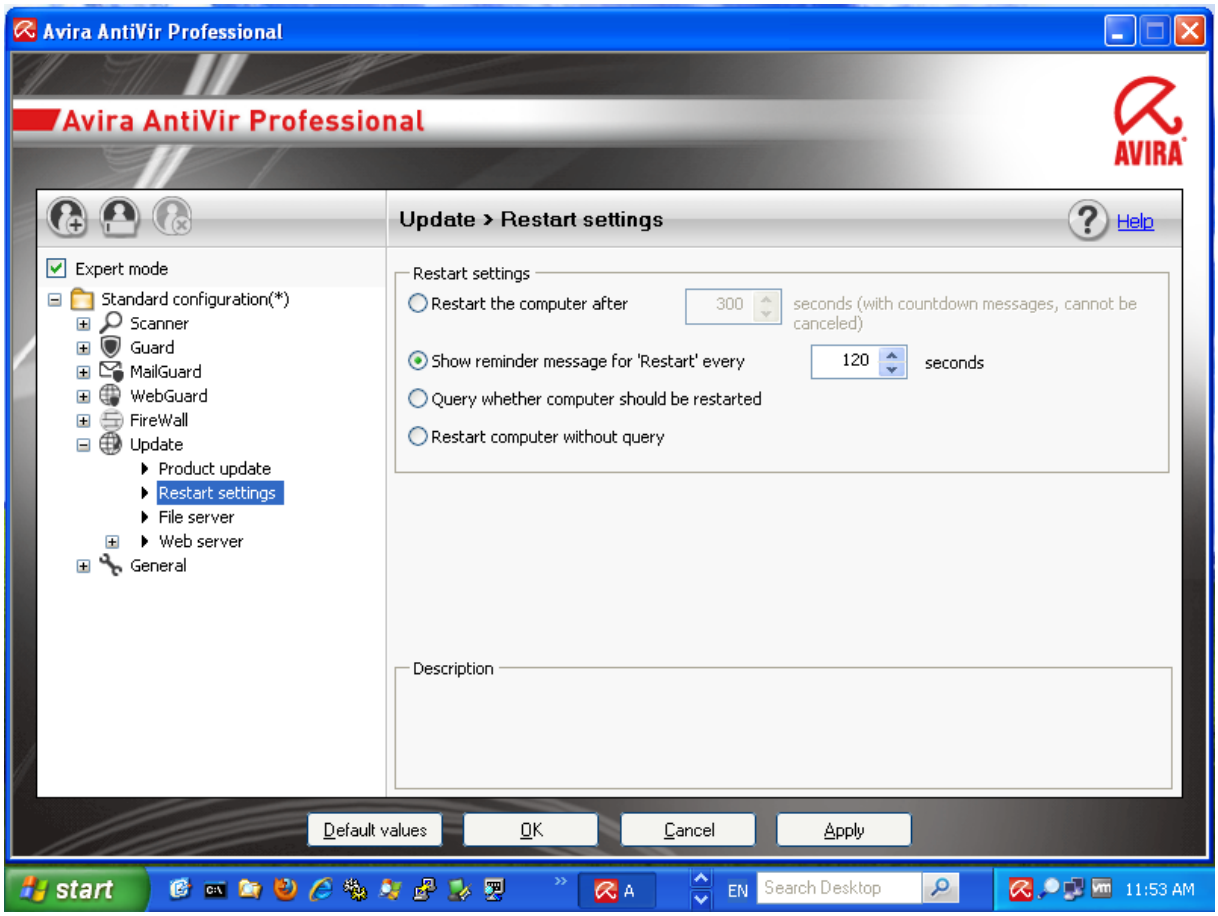
By clicking in the main menu on *Extras* → *Configuration*, a new window will appear. With *Expert mode* enabled, you will find further down at *Update* the category *Product update:*




**Standard:** "Download and install product updates automatically (recommended)"

### *1.2 Restart settings*

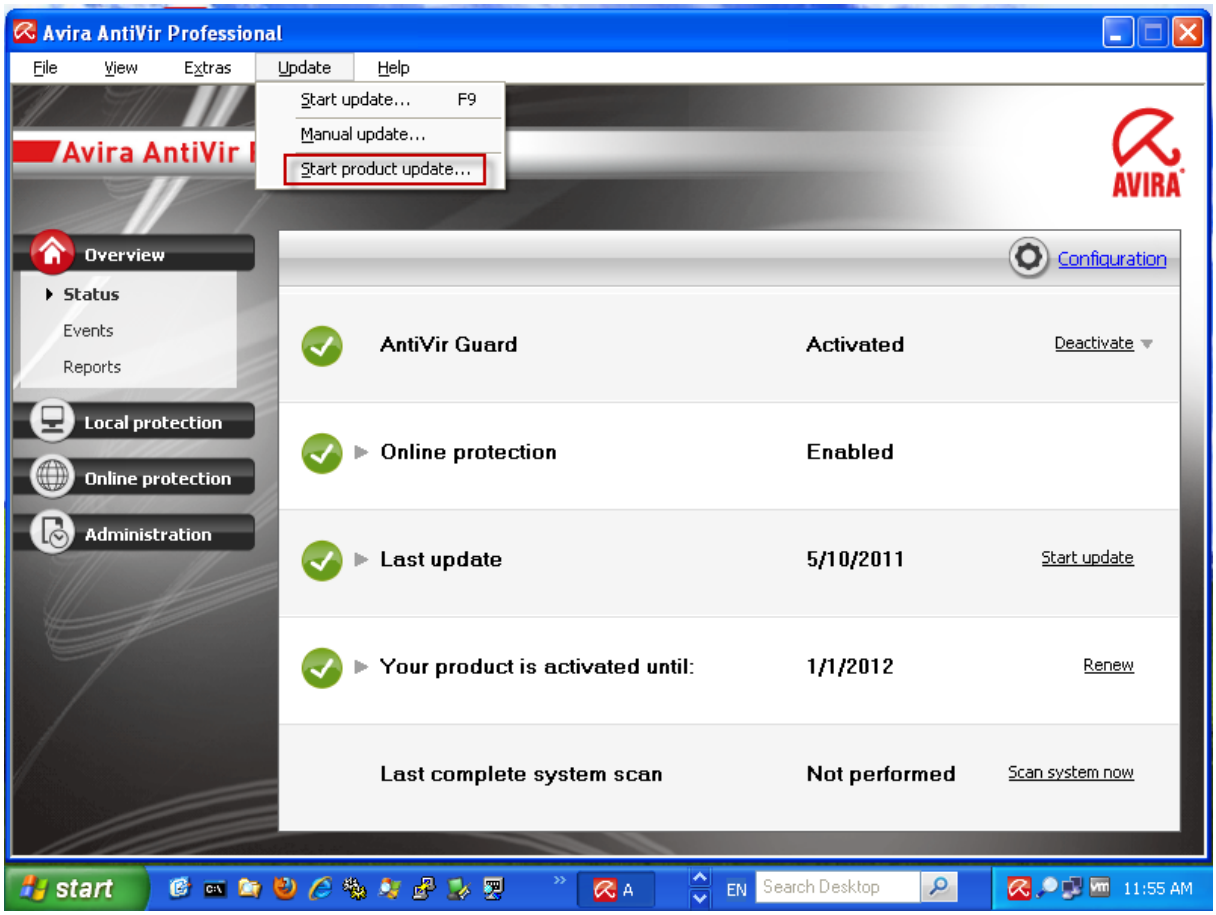
By clicking in the main menu on *Extras* → *Configuration*, a new window will appear. With *Expert mode* enabled, you will find further down at *Update* the category *Restart settings:*




**Standard:** "Show reminder message for 'Restart' every 120 seconds“

## 2. Manual product update (independent from the configuration)

By clicking on *Update* → *Start update product* ... you can start a product update independent from the set configuration:

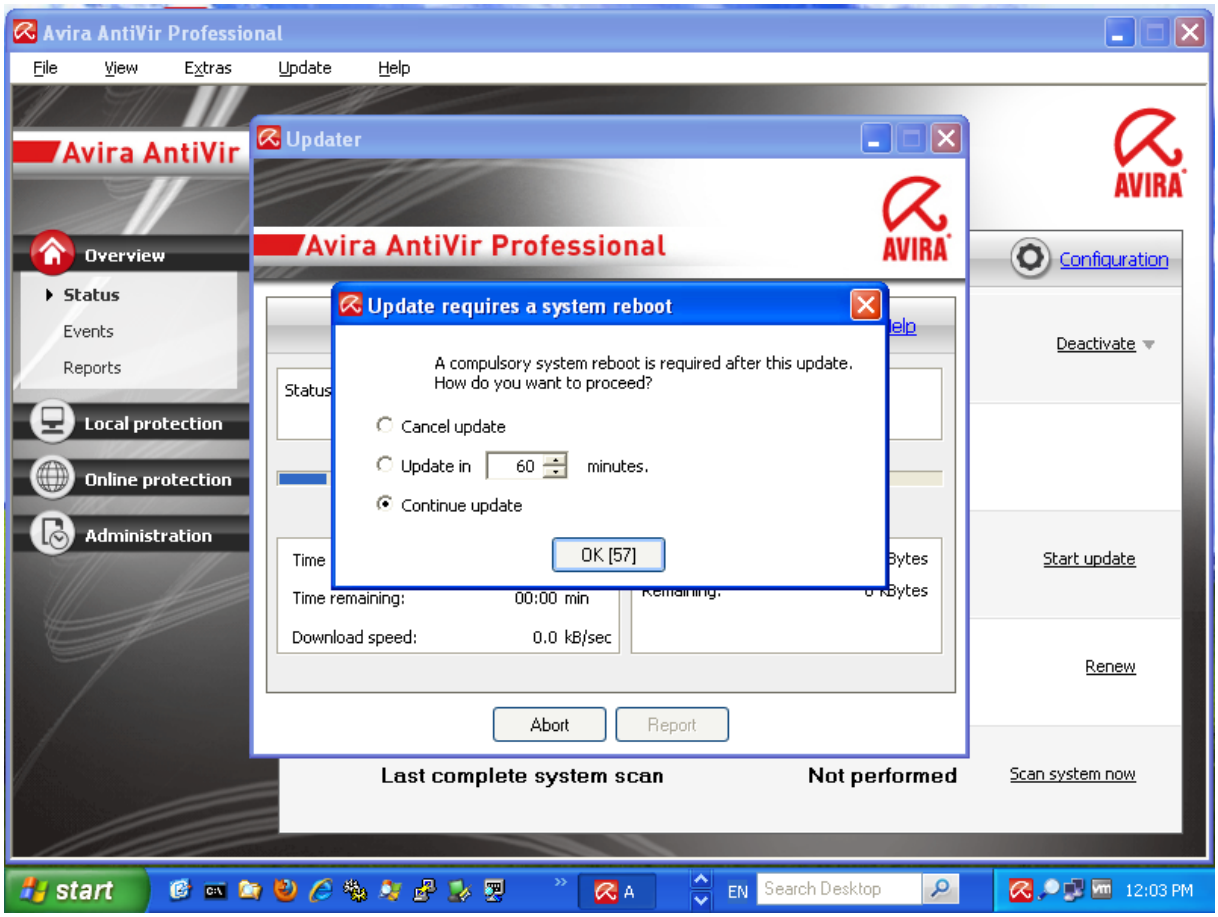


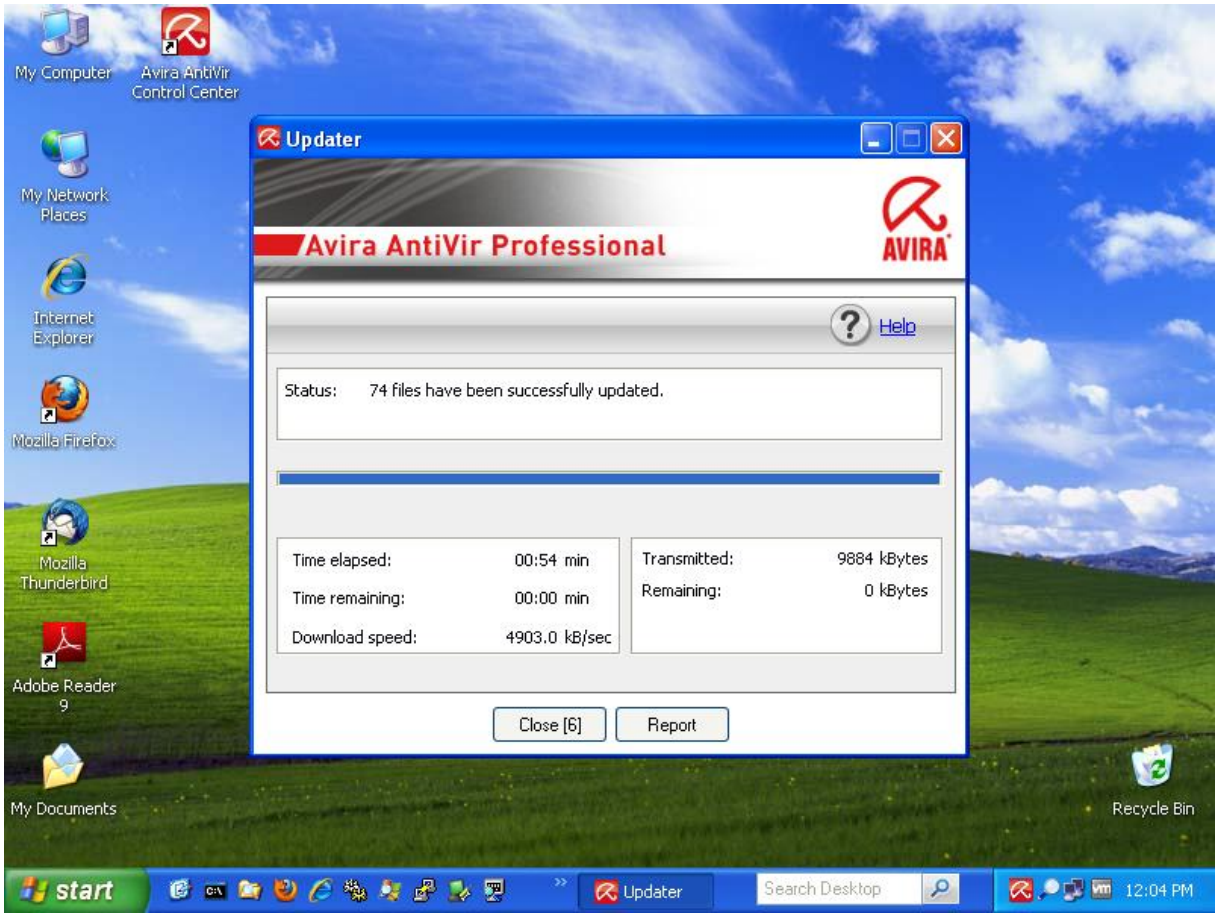

Independent from the configuration means, it does not interfere with the set settings in the configuration of AntiVir Professional at *Update* → *Product Update*. Instead, a product update will always be performed.

The restart settings will be applied, however.

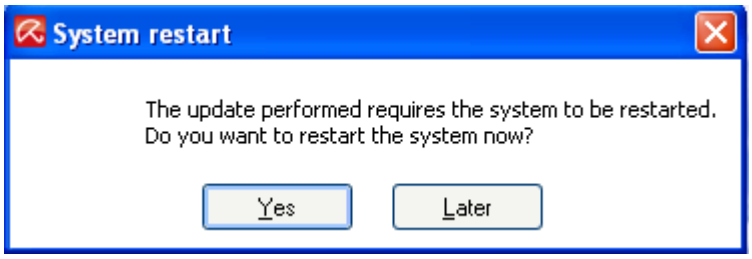
If the reboot dialog is clicked away with *Later*, it will reappear after 2 minutes by default.

After selecting *Start product update* ... the following dialogs will be shown:


Avira AntiVir Professional
File
View
Extras
Update
Help
Avira AntiVir
Overview
Status
Events
Reports
Local protection
Online protection
Administration
Updater
Avira AntiVir Professional
Update requires a system reboot
A compulsory system reboot is required after this update.
How do you want to proceed?
Cancel update
Update in
60
minutes.
Continue update
OK [57]
Time remaining:
00:00 min
Download speed:
0.0 kB/sec
Abort
Report
Configuration
Deactivate
Start update
Renew
Scan system now
Last complete system scan
Not performed
start
EN
Search Desktop
12:03 PM




The restart dialog will appear after the successful update:



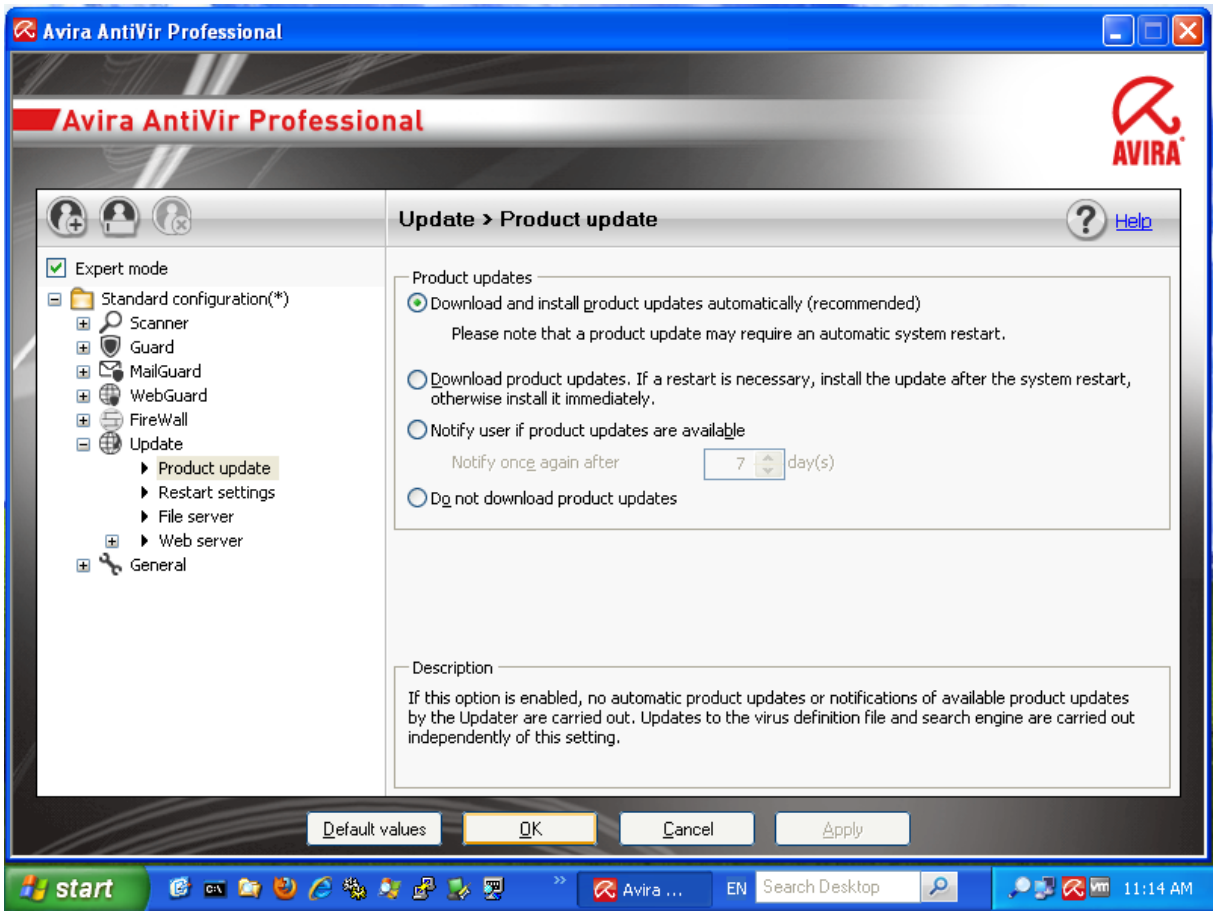

This should be confirmed with *Yes*. If *Later* has been selected, the window will reappear after about 2 minutes. This continues until the restart has been completed.

After the restart AntiVir Professional 10 has been updated to service pack 2.

# 3. Manual product update (depending on the configuration)

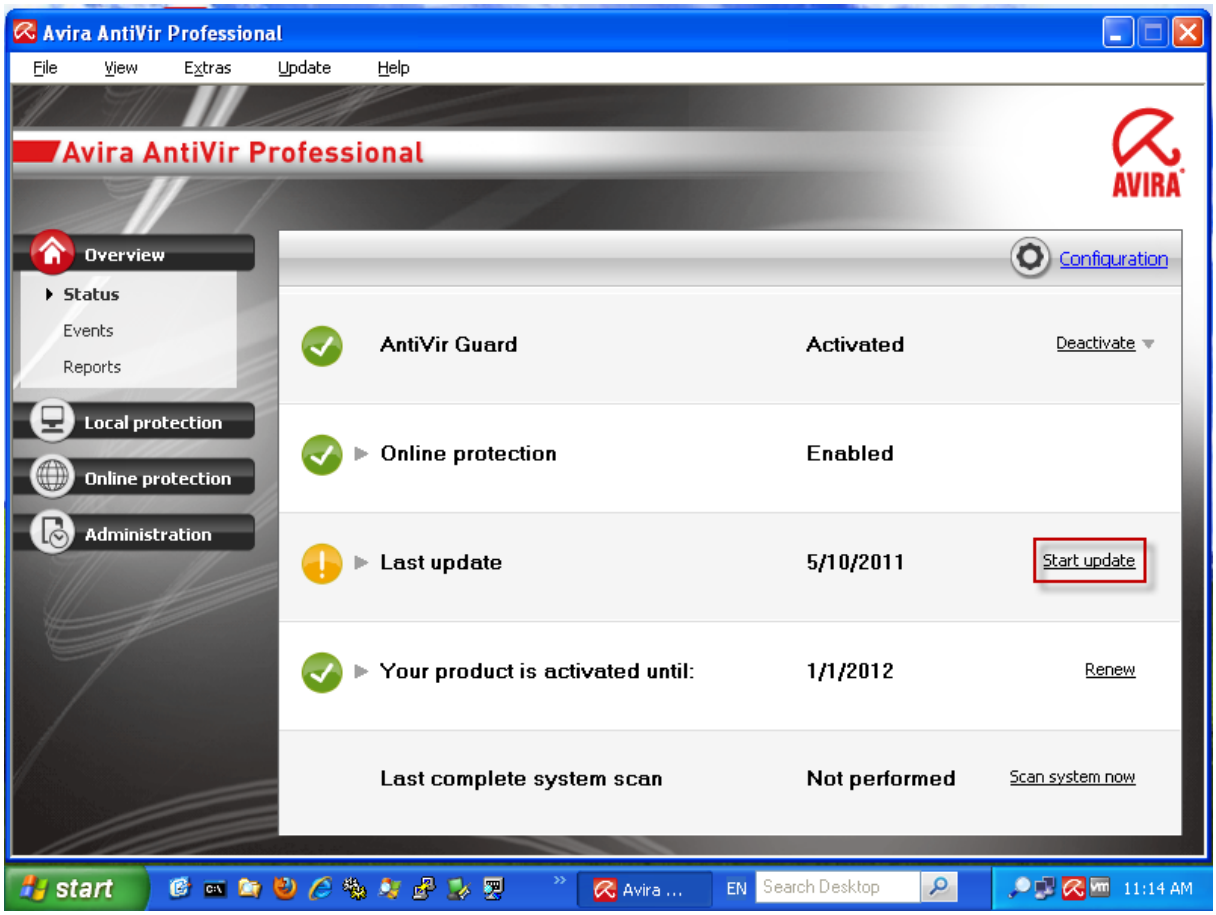
### *3.1 Installing product updates automatically and restarting if necessary*

Relevant settings for product update:

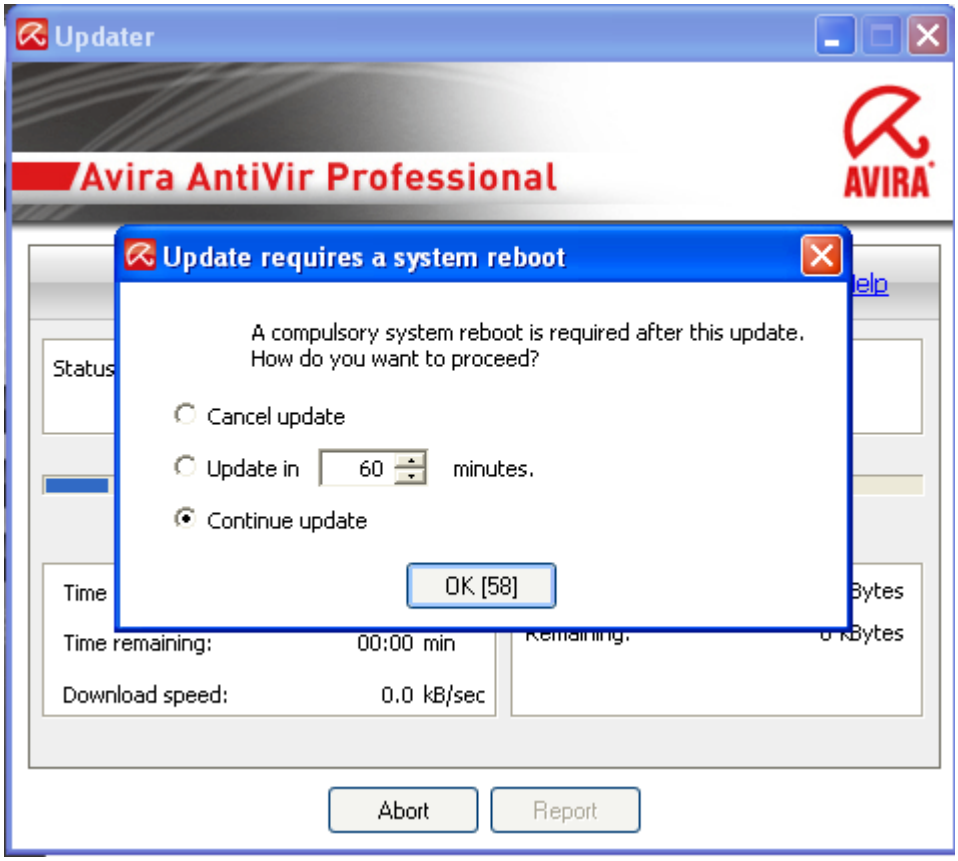


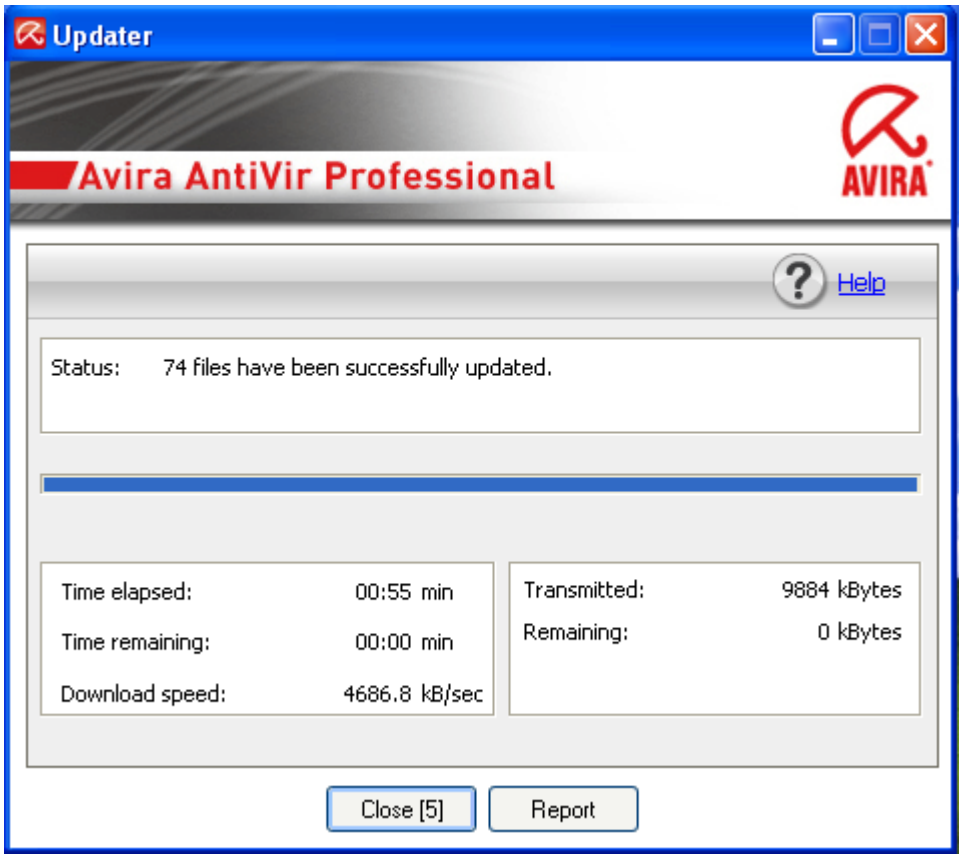

This option is especially recommended, since you only require one reboot.

The update can either be the started using the corresponding entry within the tray icon menu or via *Start update* on the AntiVir interface **(not** via *Update → Start product update …!):*

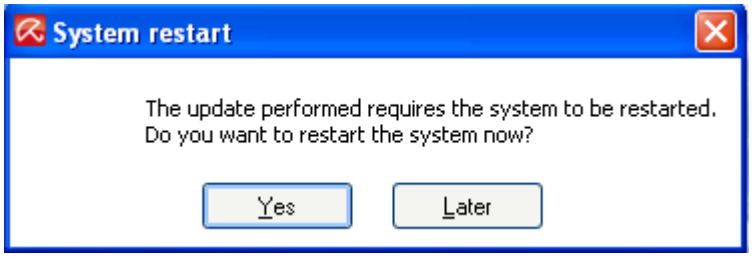


Now it will show the following dialogs:



The restart dialog will appear after the successful update:



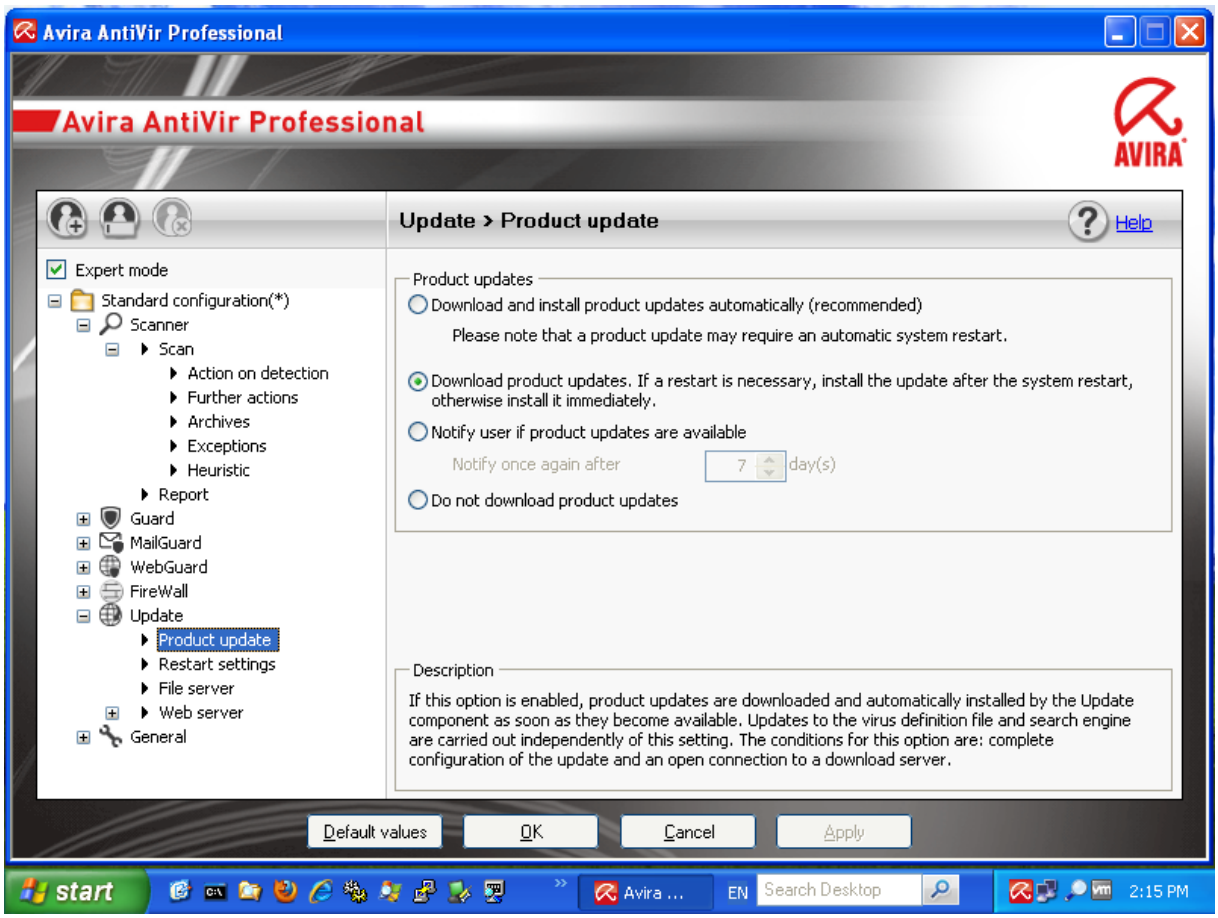

This should be confirmed with *Yes*. If *Later* has been selected, the window will reappear after about 2 minutes. This continues until the restart has been completed.

After the restart AntiVir Professional 10 has been updated to service pack 2.

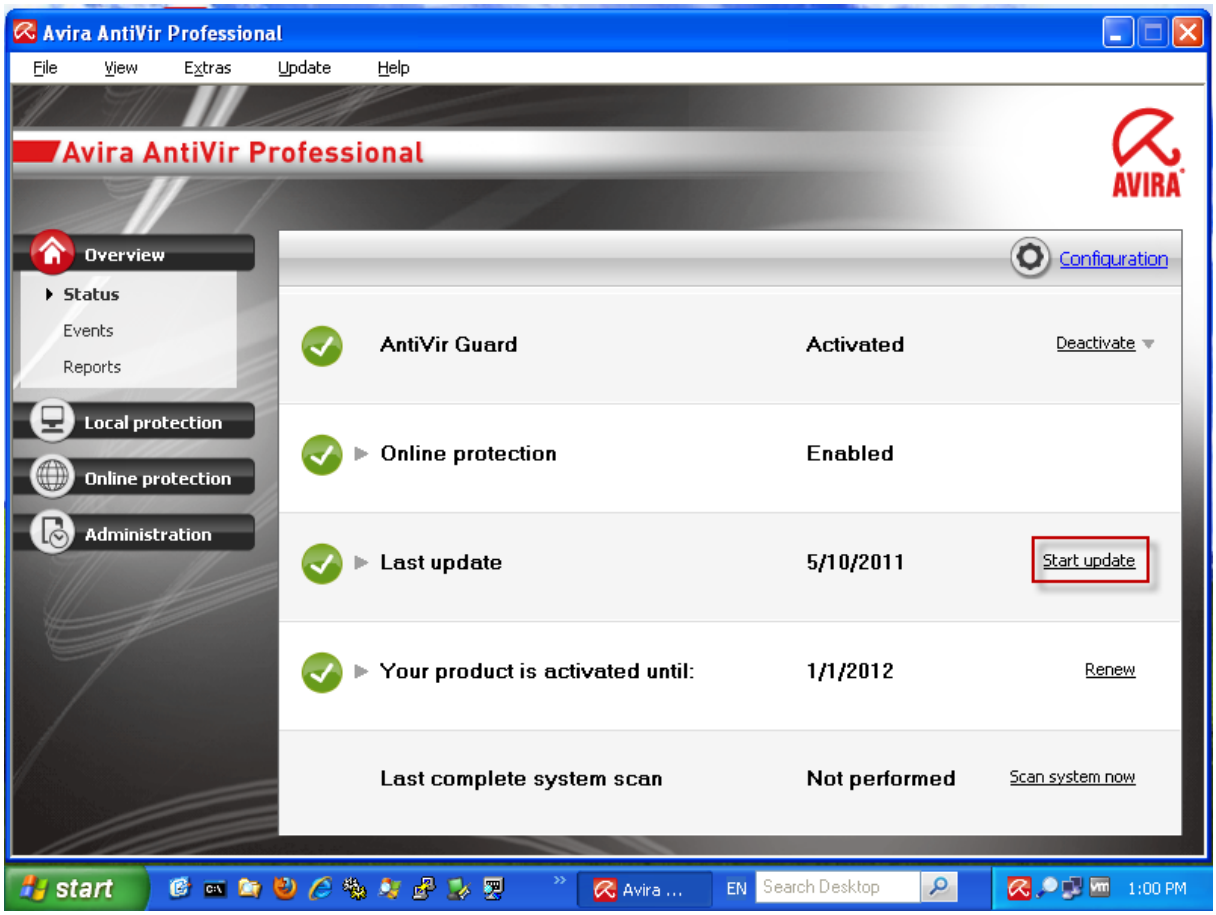
### *3.2 Downloading product updates and installing after reboot*

The option is not necessarily recommended, as there are two restarts required until the Service Pack 2 has been installed correctly for AntiVir 10.

Related setting for Product Update:

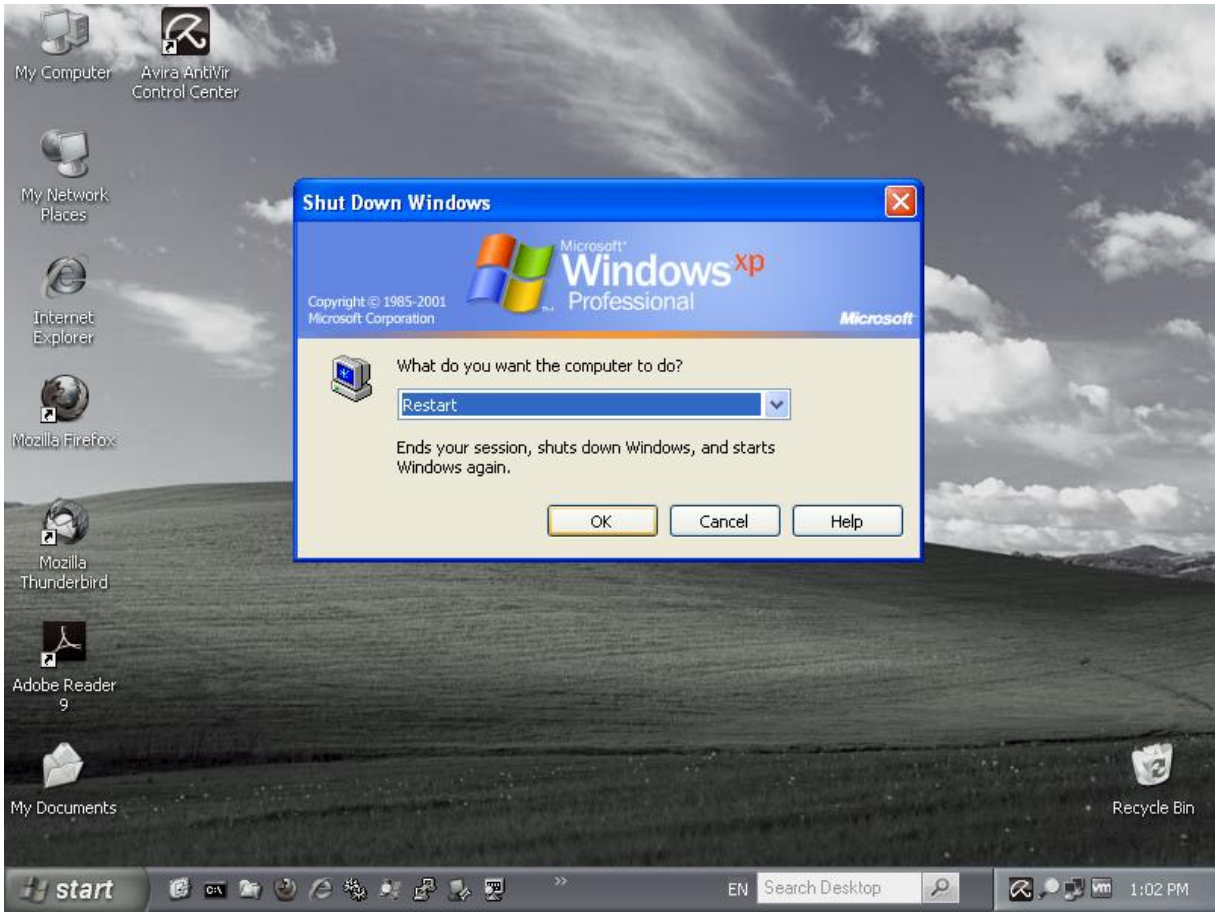


The update can either be the started using the corresponding entry within the tray icon menu or via *Start update* on the AntiVir interface **(not** via *Update → Start product update ...!):*



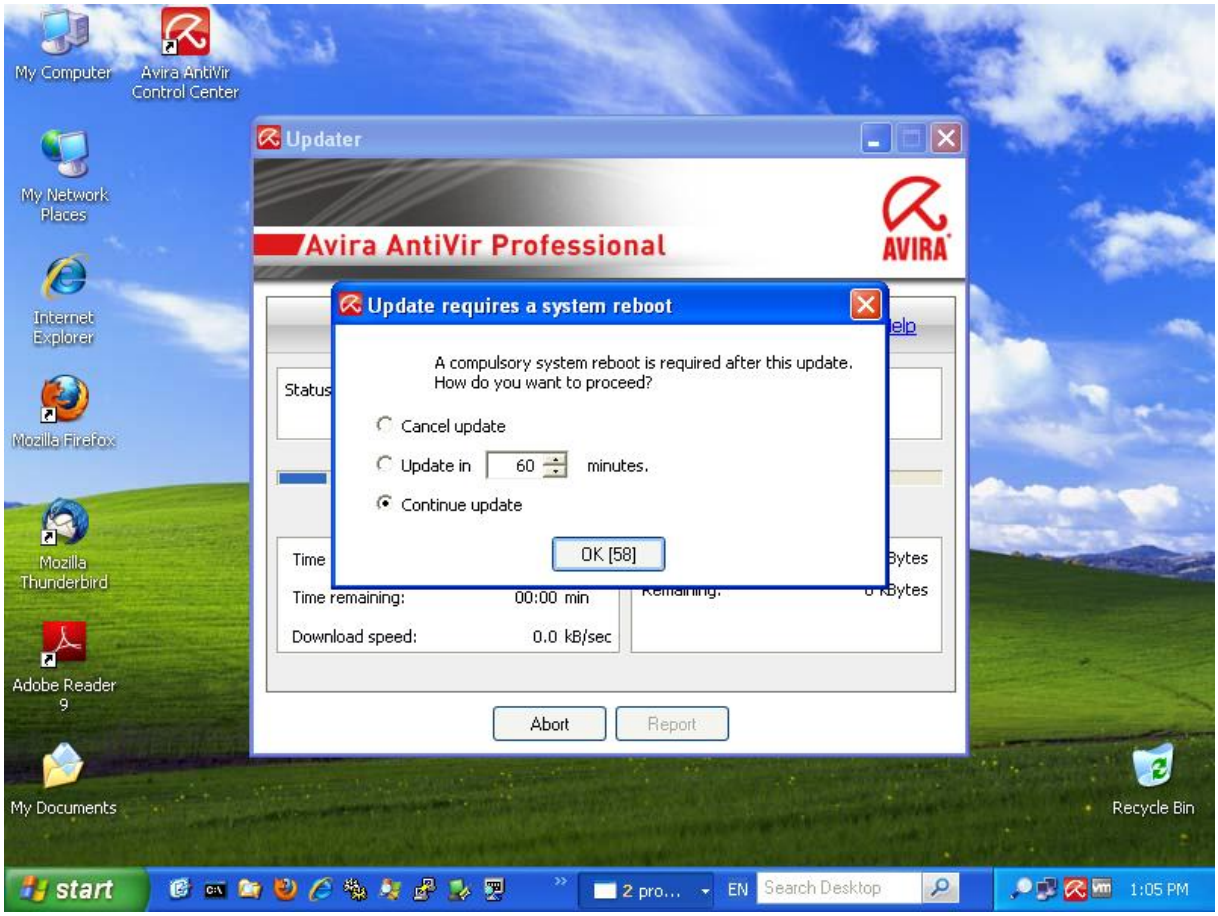
A slideup will appear promptly, which points to the production update, noting that a reboot for the installation is required:

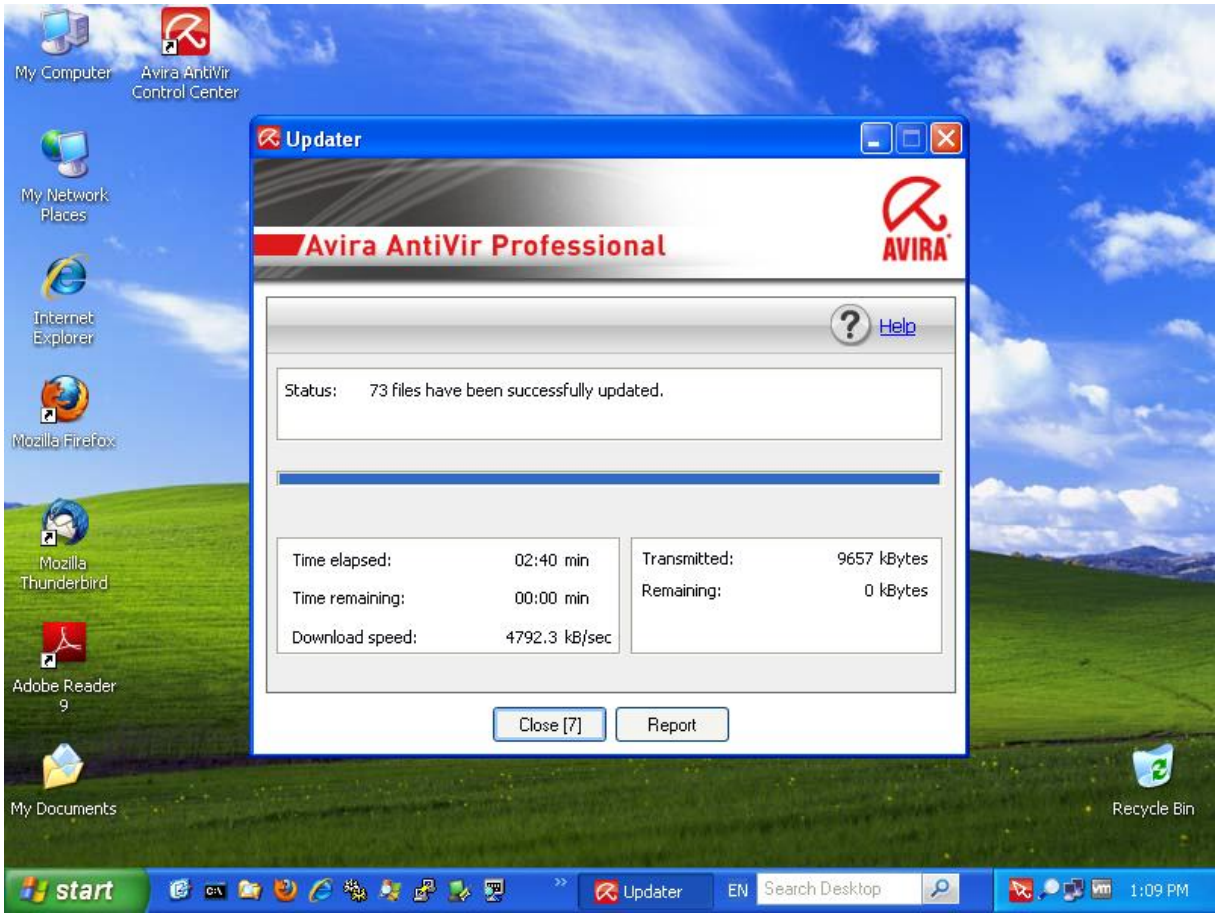
Then the computer must be restarted manually (doesn't have to be done promptly):



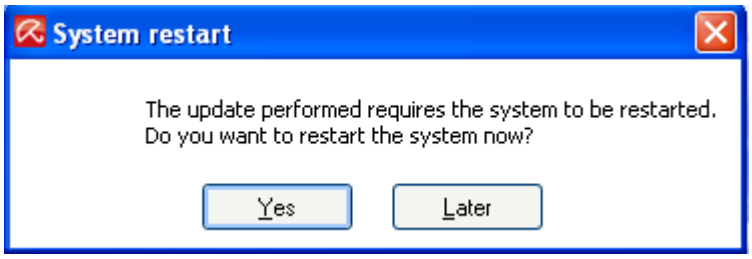

After rebooting the Avira updater is started with a delay of about 2 minutes after the application to install the downloaded files.

Now it will show the following dialogs:






The restart dialog will appear after the successful update:



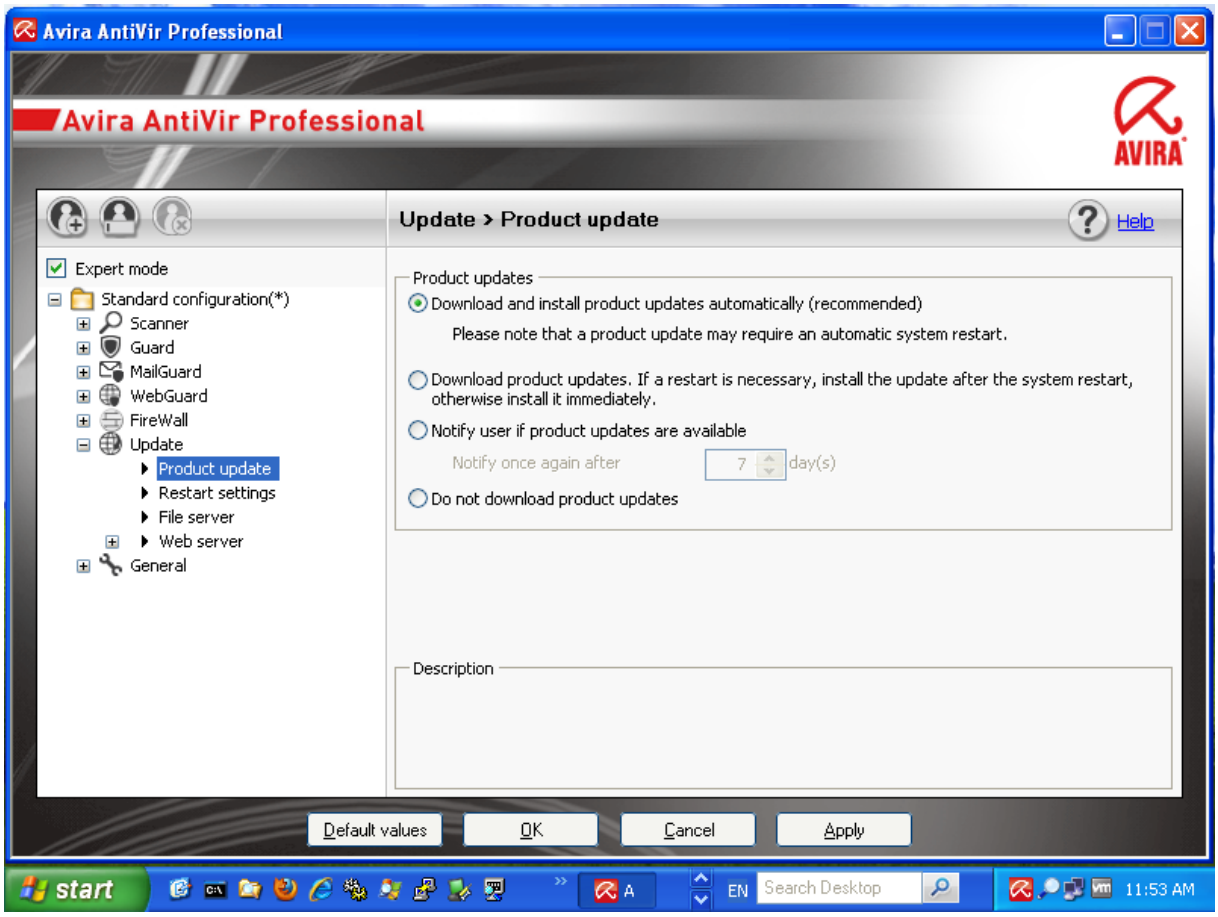

This should be confirmed with *Yes*. If *Later* has been selected, the window will reappear after about 2 minutes. This continues until the restart has been completed.

After the restart AntiVir Professional 10 has been updated to service pack 2.

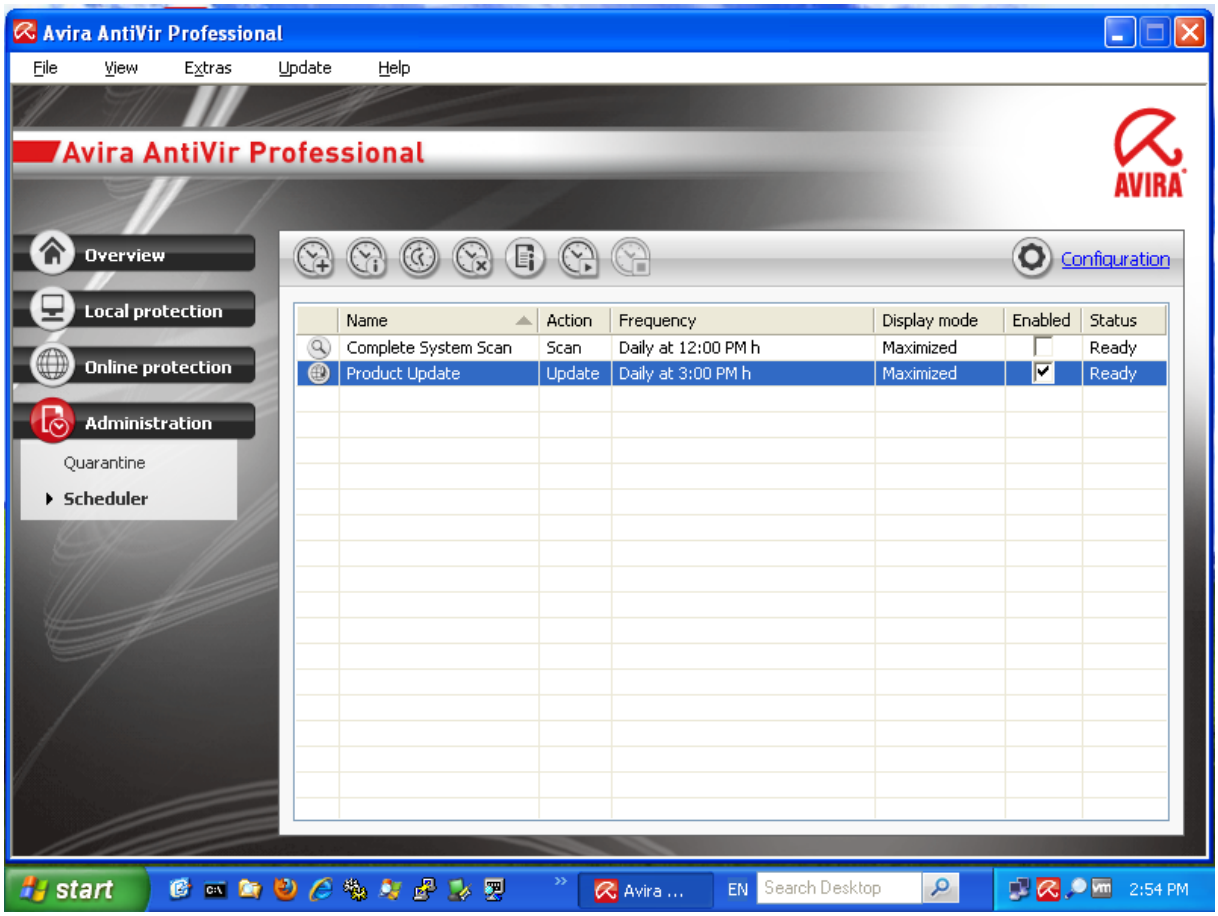
# *4. Automatic visible product update via Scheduler*

## *4.1 Automatic and visible installation*

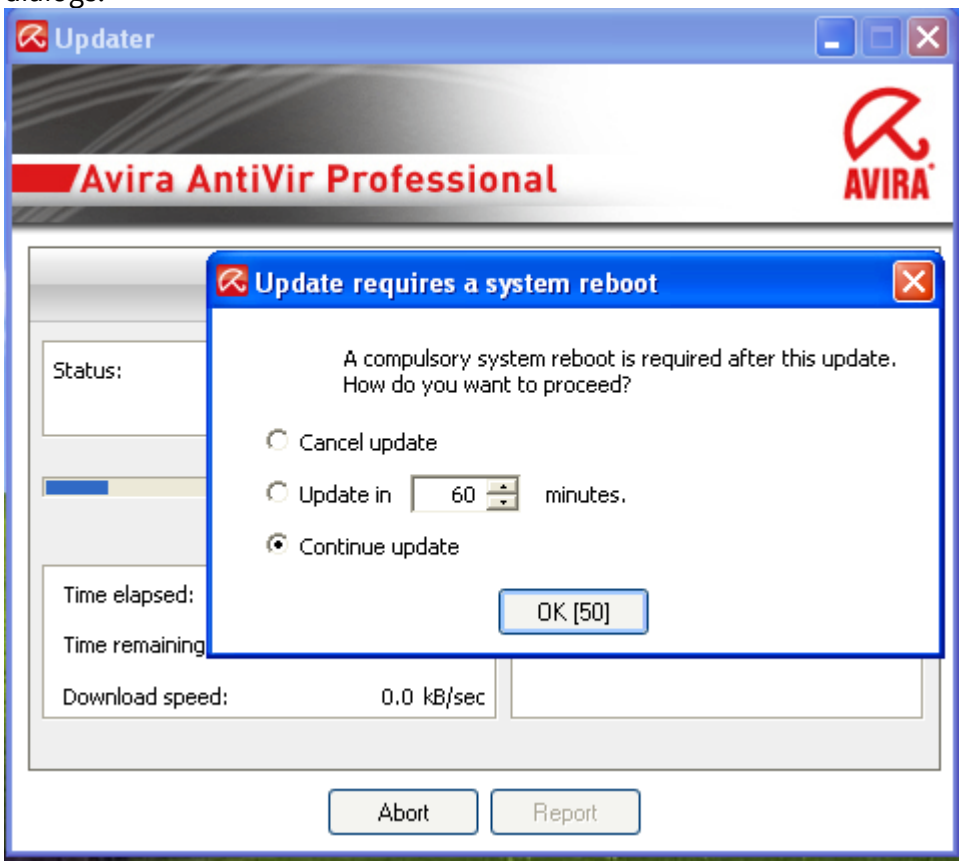
Related setting for Product Update:

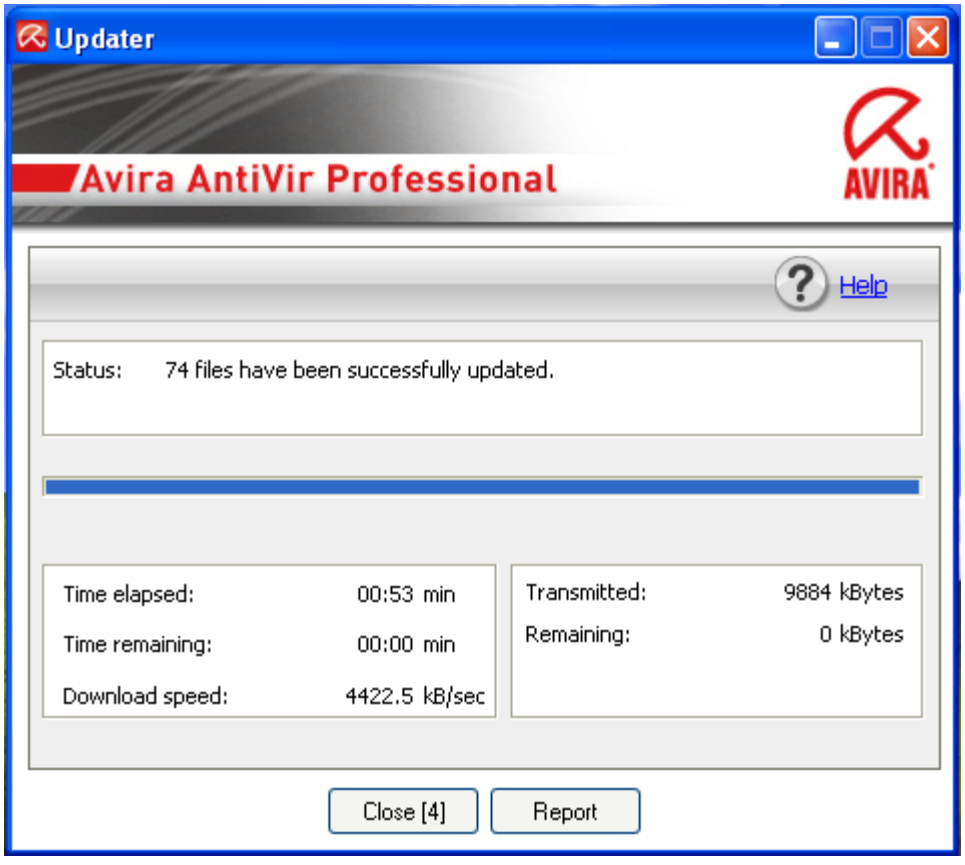


Now you need to create a "Job Product Update - Maximized":

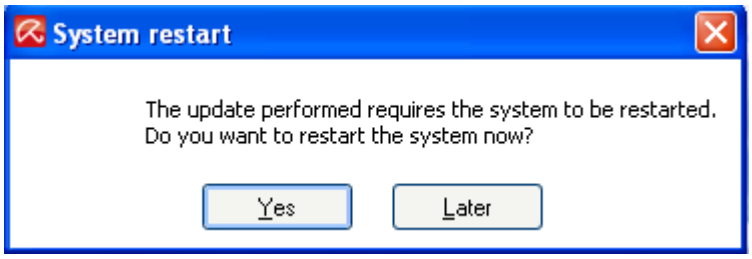


Depending on the set date, the Avira updater will be started and display the following dialogs:



The restart dialog will appear after the successful update:

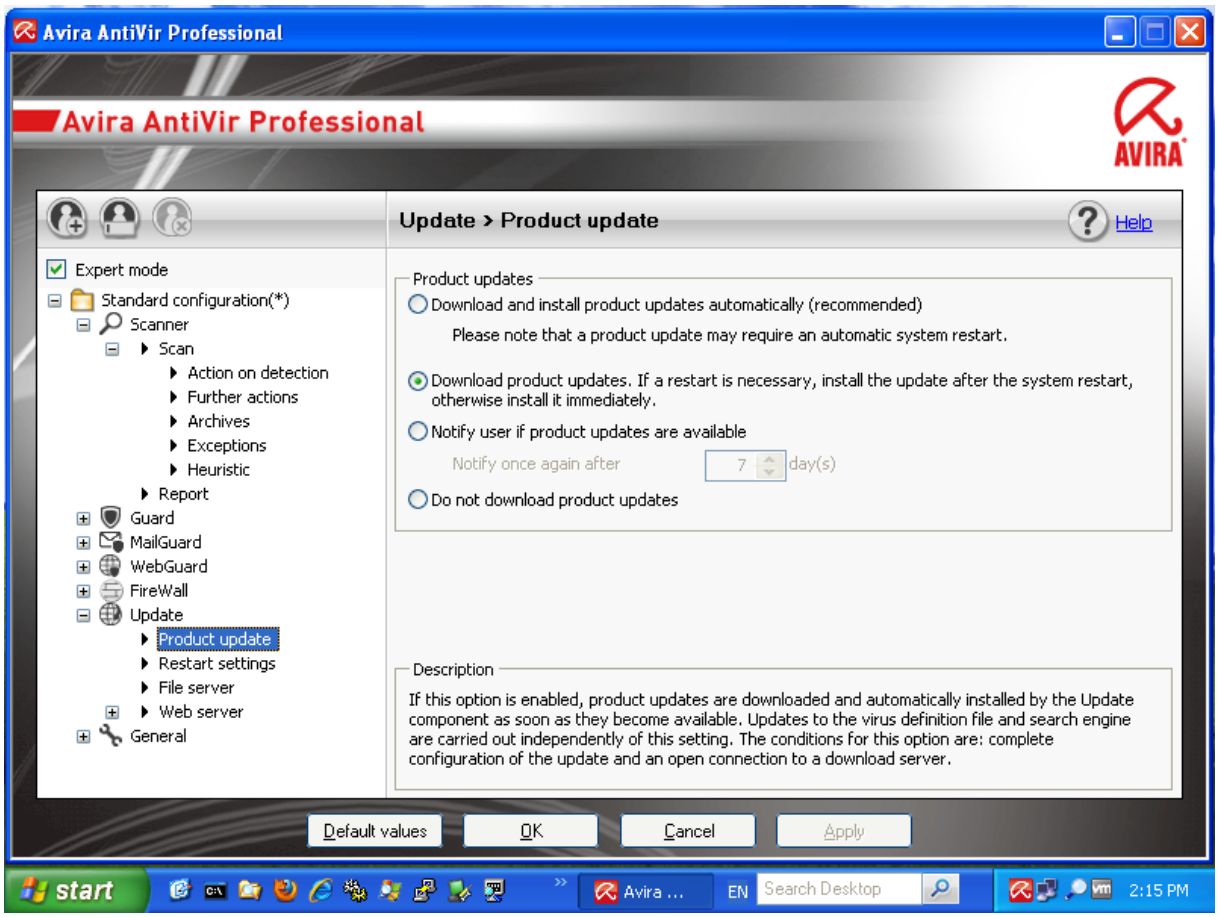



This should be confirmed with *Yes*. If *Later* has been selected, the window will reappear after about 2 minutes. This continues until the restart has been completed.

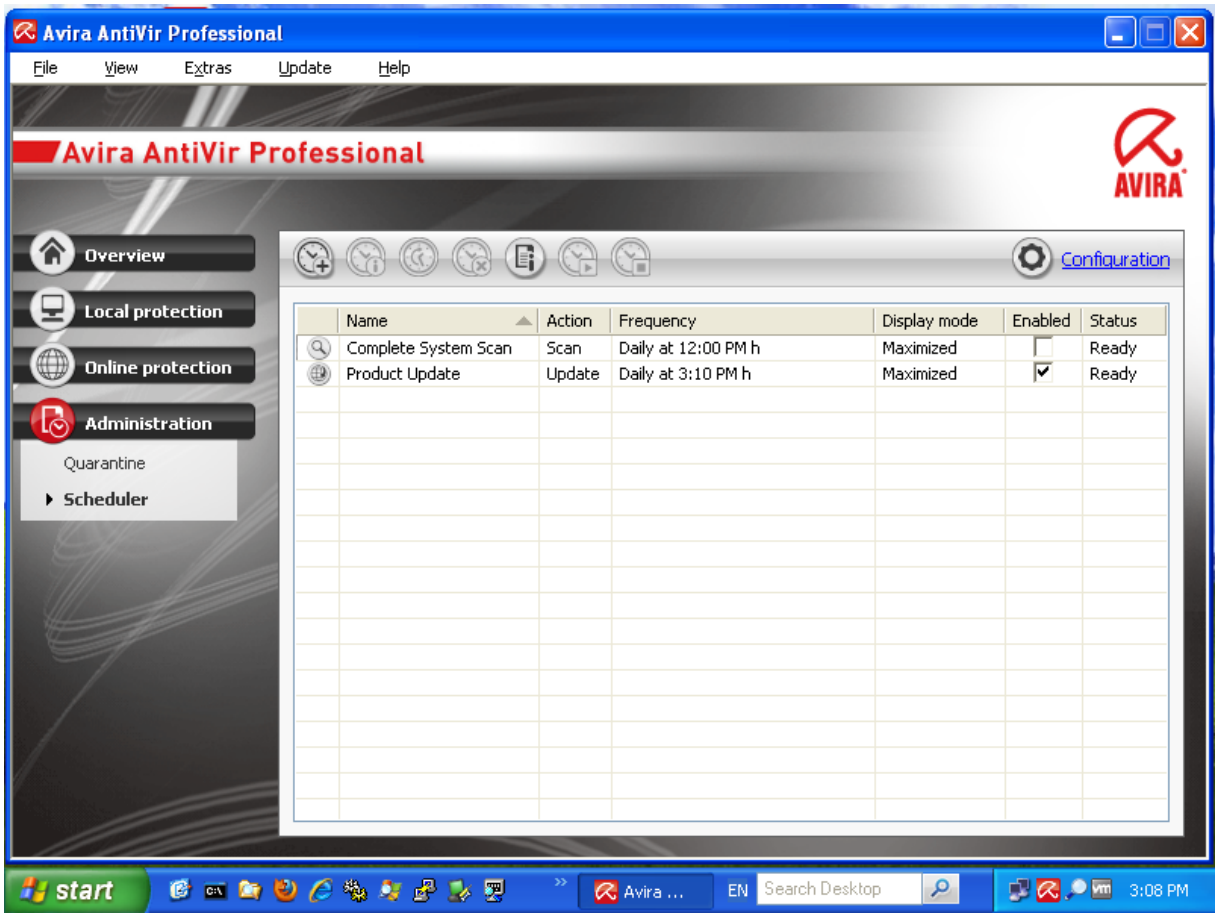
After the restart AntiVir Professional 10 has been updated to service pack 2.

## *4.2 Automatic and visible installation after a system restart*

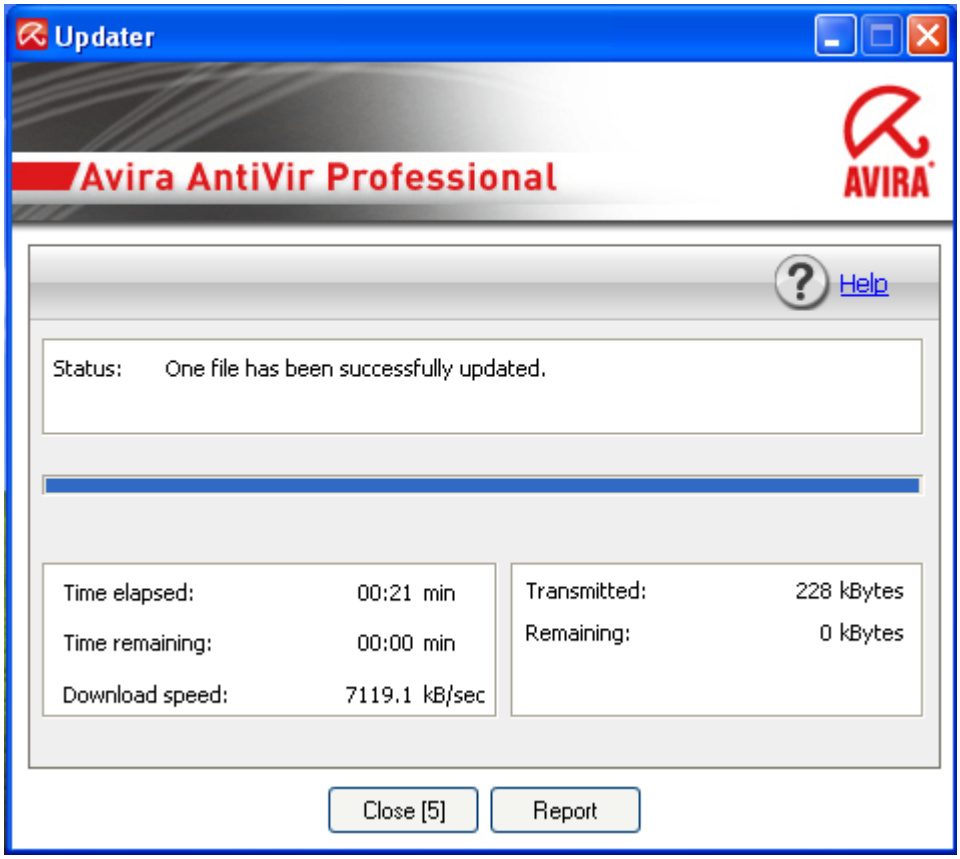
Related setting for Product Update:




Now you need to create a "Job Product Update - Maximized":




Depending on the set date, the Avira updater will be started now and will display the following dialog:

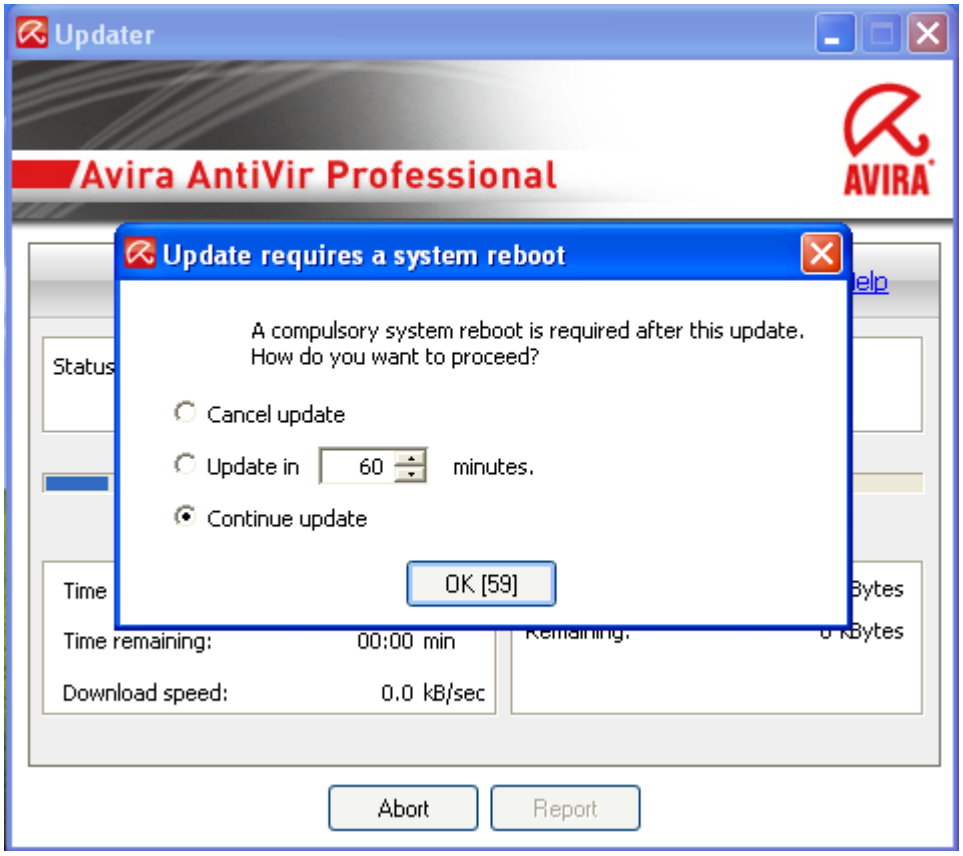


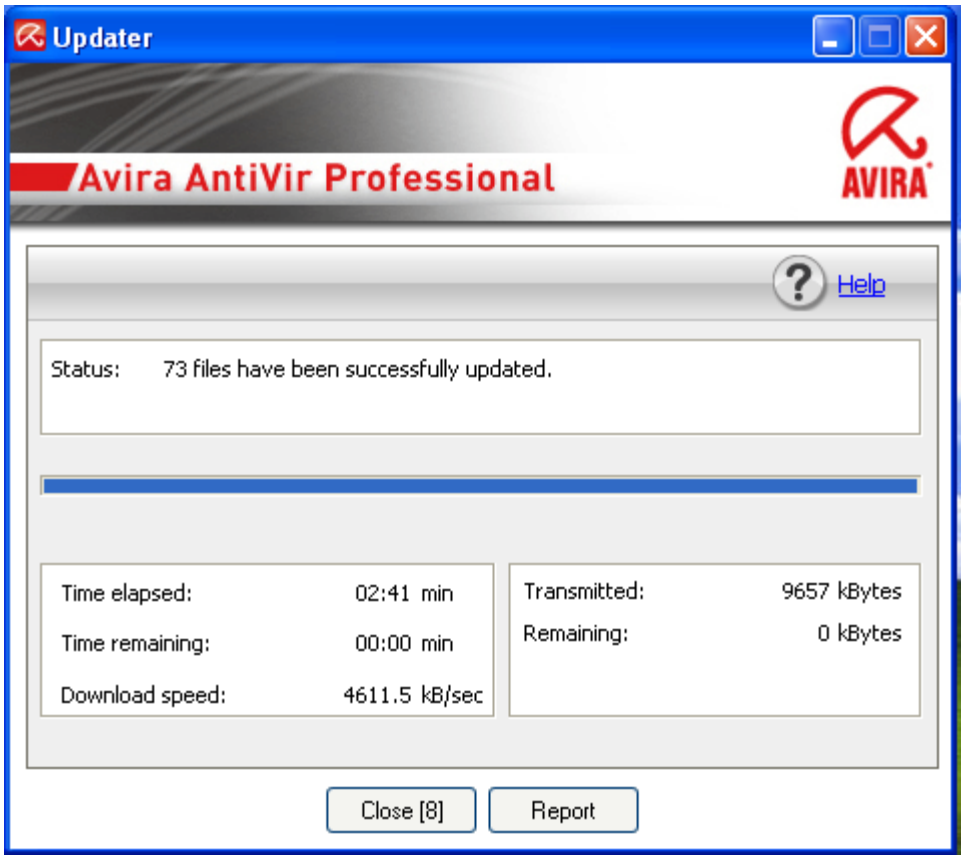

Within a short time a slideup will appear, which points to the production update, noting that a reboot for the installation is required:

Then the computer must be restarted manually (doesn't have to be done promptly):

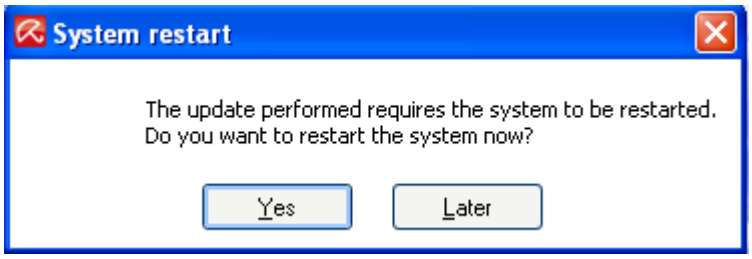
After rebooting the Avira updater is started with a delay of about 2 minutes after the application to install the downloaded files.

Now it will show the following dialogs:



The restart dialog will appear after the successful update:



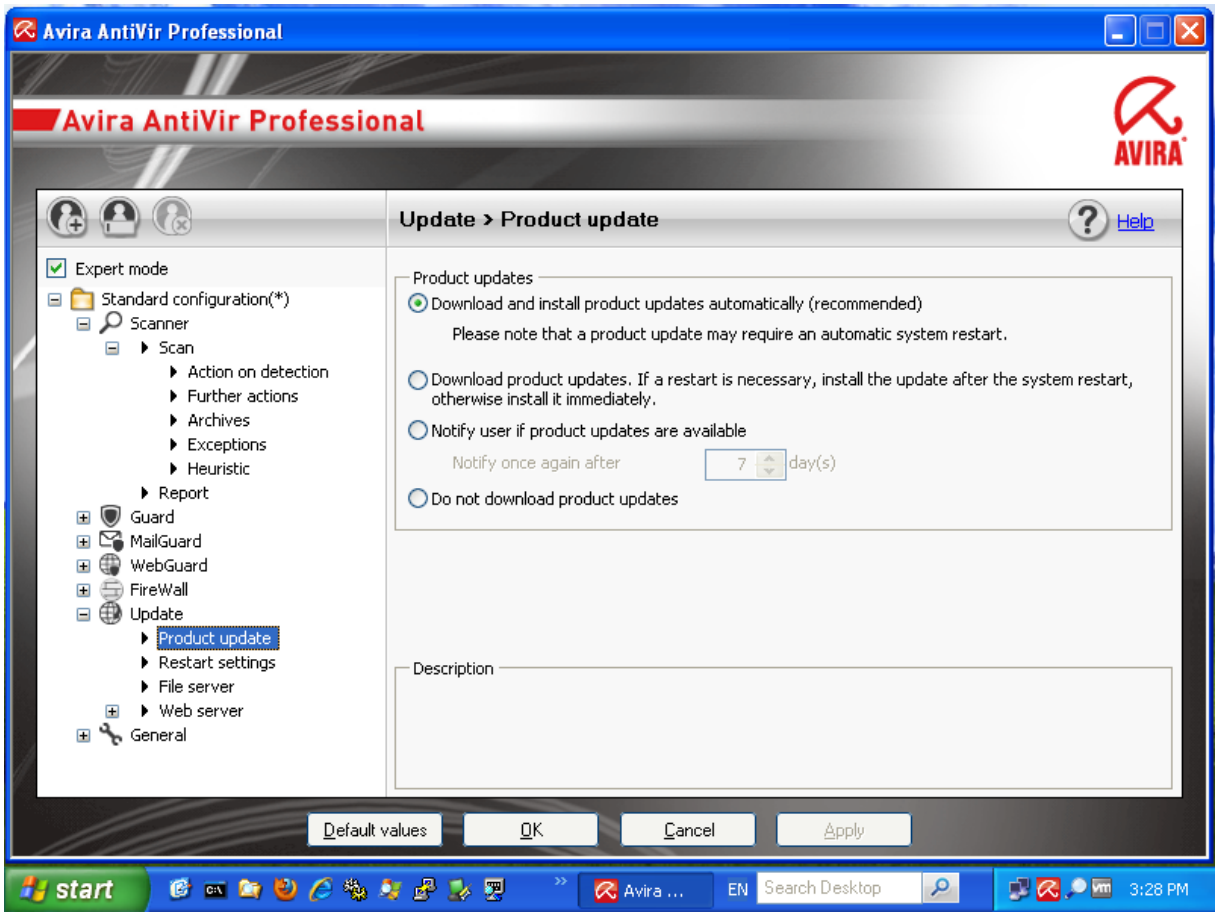

This should be confirmed with *Yes*. If *Later* has been selected, the window will reappear after about 2 minutes. This continues until the restart has been completed.

After the restart AntiVir Professional 10 has been updated to service pack 2.

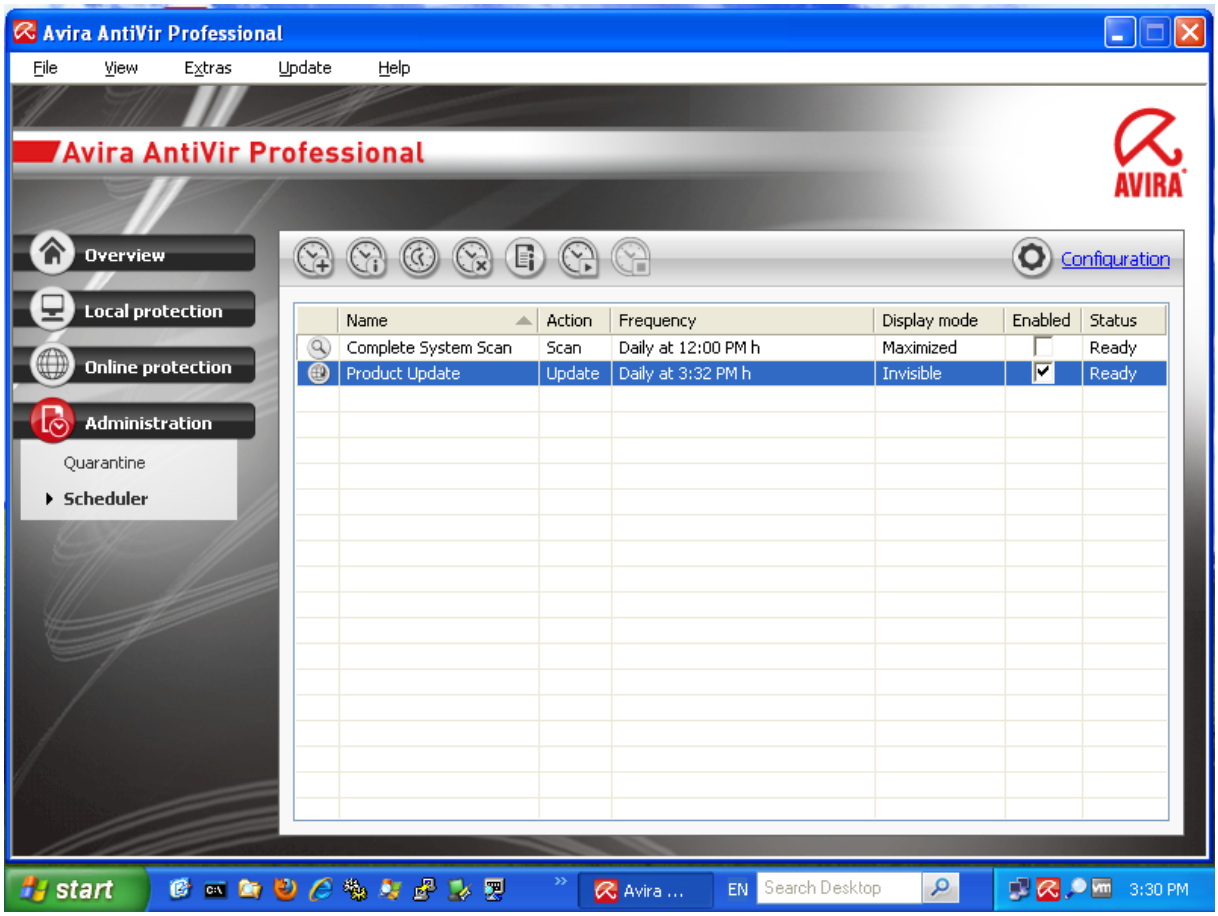
# *5. Automatic invisible product update via Scheduler*

## *5.1 Automatic and invisible installation as soon as an update is available*

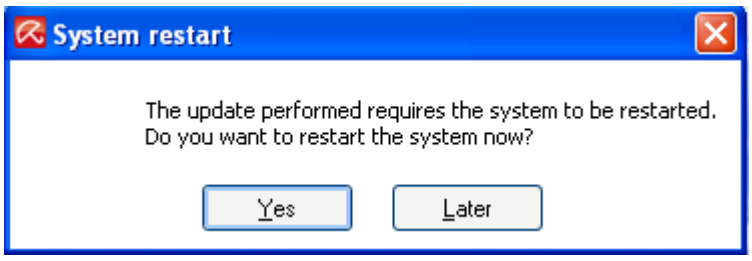
Related setting for Product Update:



Now you need to create a "Product Update Job - Invisible":




Depending on the set date, the Avira updater will be started now in the background:
The restart dialog will appear after the successful update:

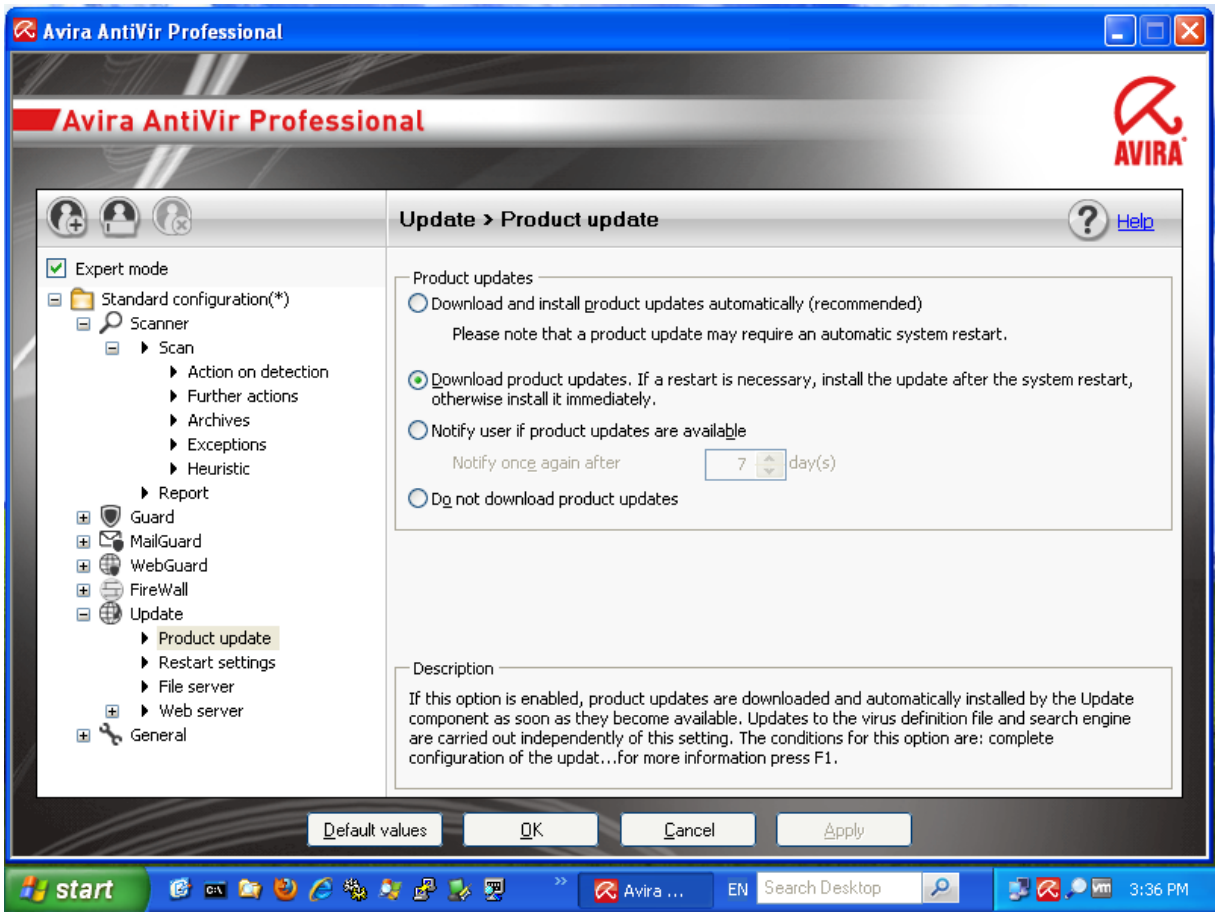



This should be confirmed with *Yes*. If *Later* has been selected, the window will reappear after about 2 minutes. This continues until the restart has been completed.

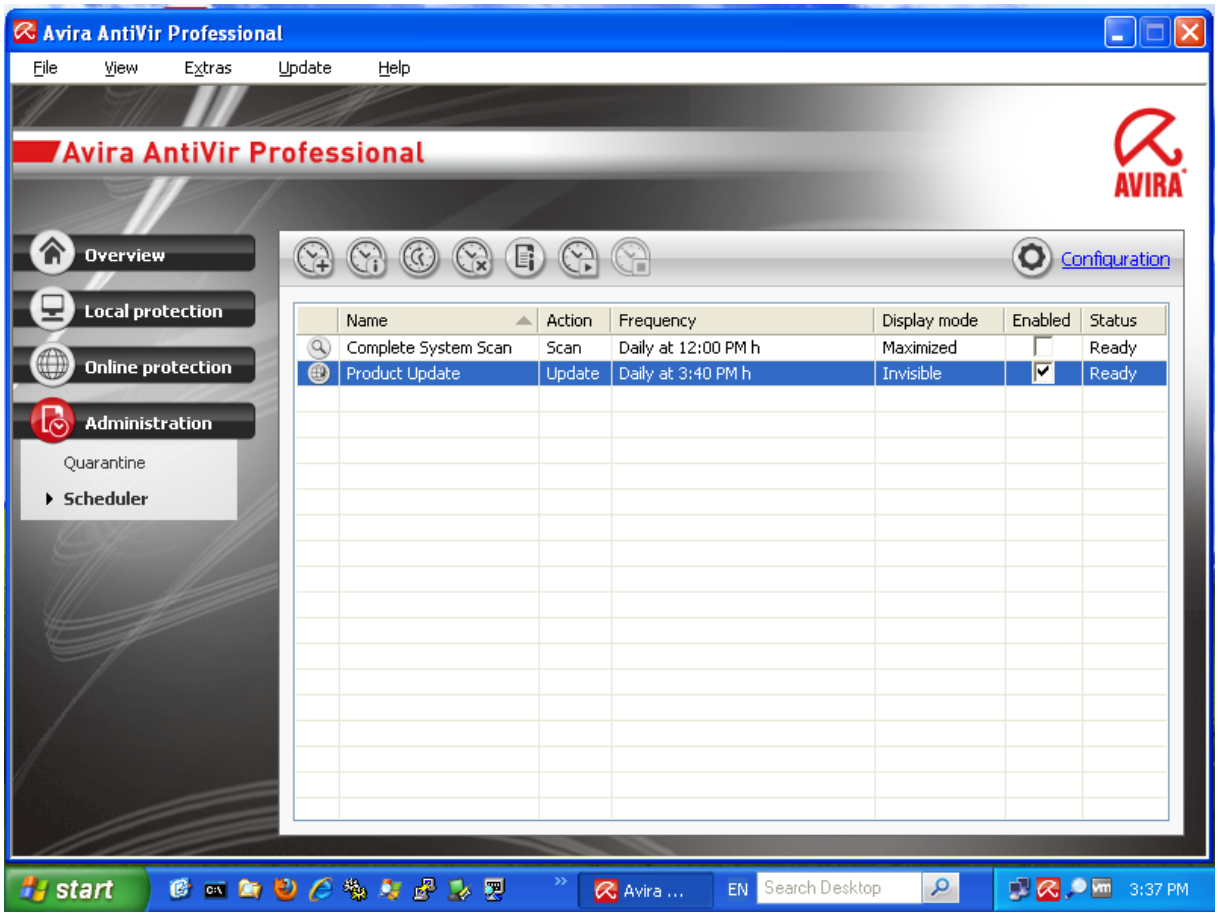
After the restart AntiVir Professional 10 has been updated to service pack 2.

## *5.2 Automatic and invisible installation at a system restart*

Related setting for Product Update:



Now you need to create a "Product Update Job - Invisible":

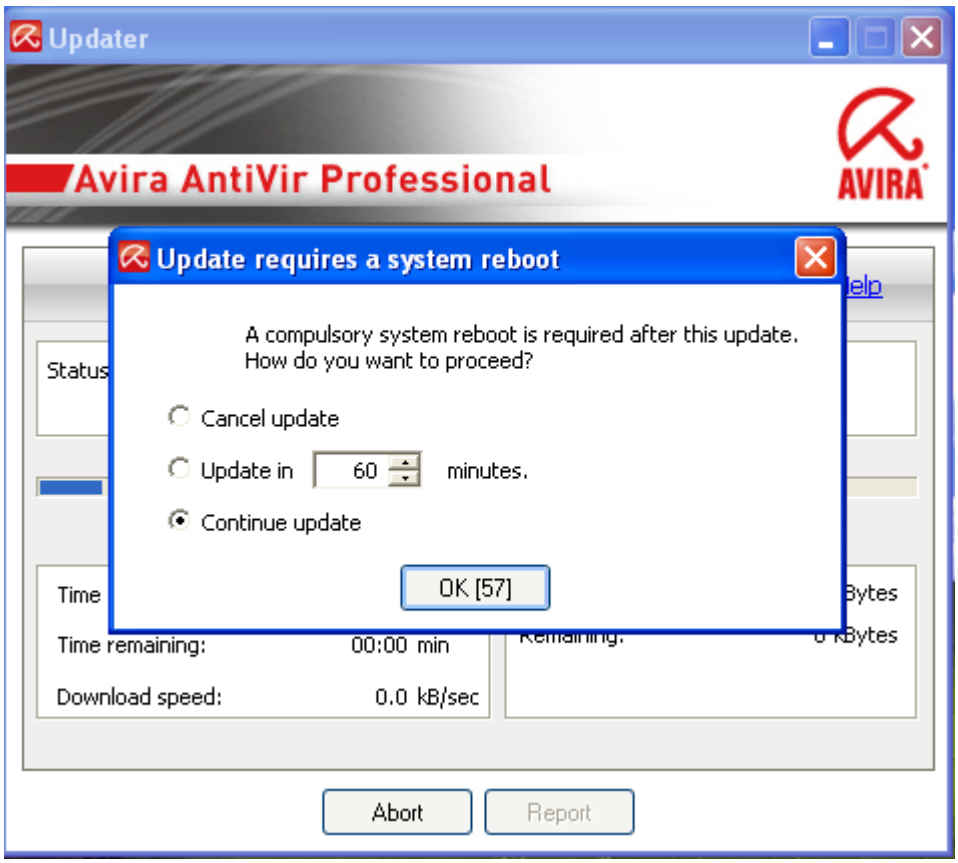


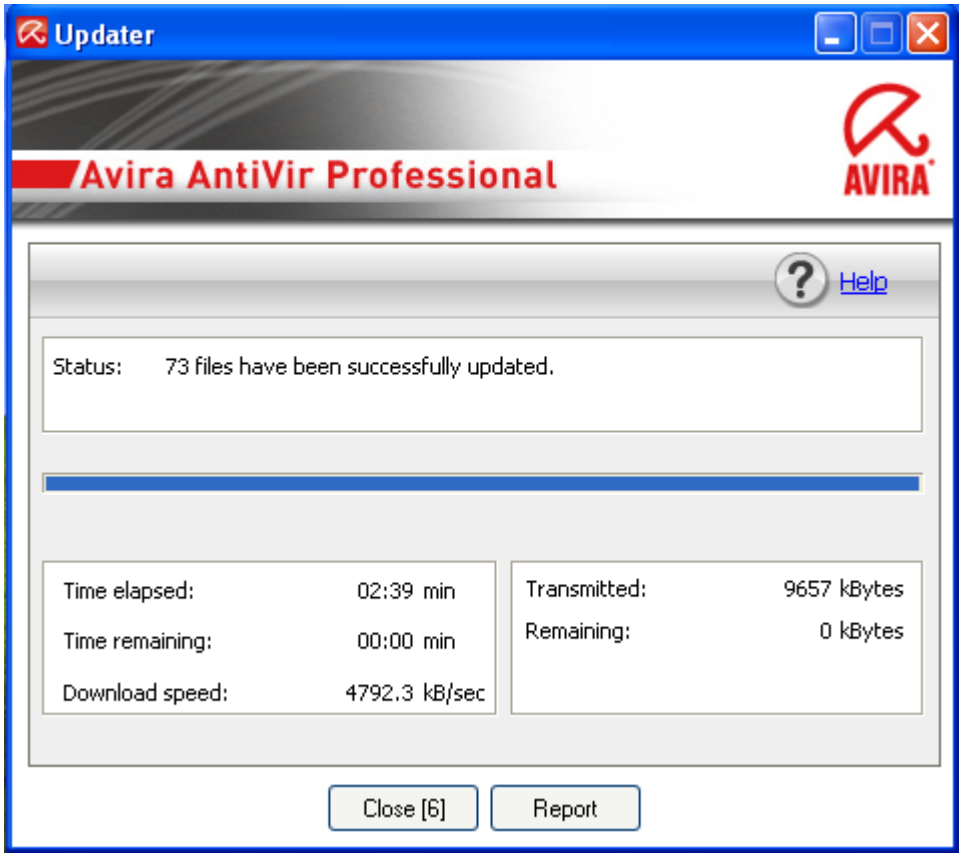

**Important: In this case, no slideup will appear. Therefore, the reboot has to be performed manually.**

The following entry will appear in the update log file:
[UPD] [INFO]
This product update requires the system to be restarted. Due to the settings, the product update will only be installed after the next system restart.

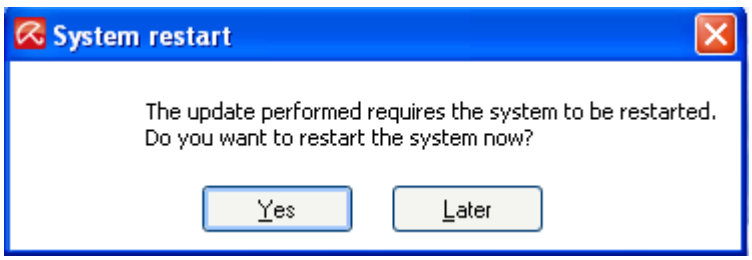
After rebooting the Avira updater is started with a delay of about 2 minutes after the application to install the downloaded files.

Now it will show the following dialogs:






The restart dialog will appear after the successful update:



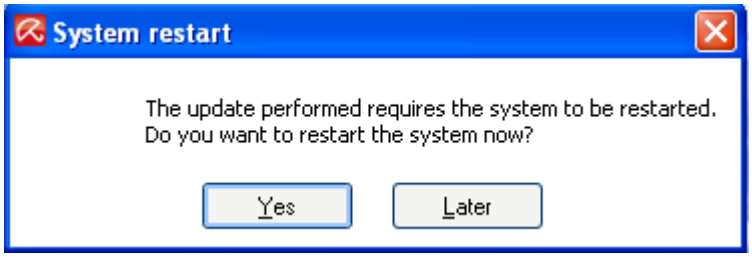

This should be confirmed with *Yes*. If *Later* has been selected, the window will reappear after about 2 minutes. This continues until the restart has been completed.

After the restart AntiVir Professional 10 has been updated to service pack 2.

# 6. Additional information

## 6.1 Behavior with logged-out users

If a computer should be in the log-in mode at the scheduled time,
the computer will not restart with the default configuration for the reboot behavior.
Instead, it will show a reboot-dialog when the user logs in.




## 6.2 Behavior with locked accounts

If the account of a computer should be in the locked mode at the scheduled time,
the computer will not restart with the default configuration for the reboot behavior.
Instead, it will show a reboot-dialog as shown in chapter 6.1 when the user logs in.