HowTo

Avira SPACE

Avira Support

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What is SPACE ?

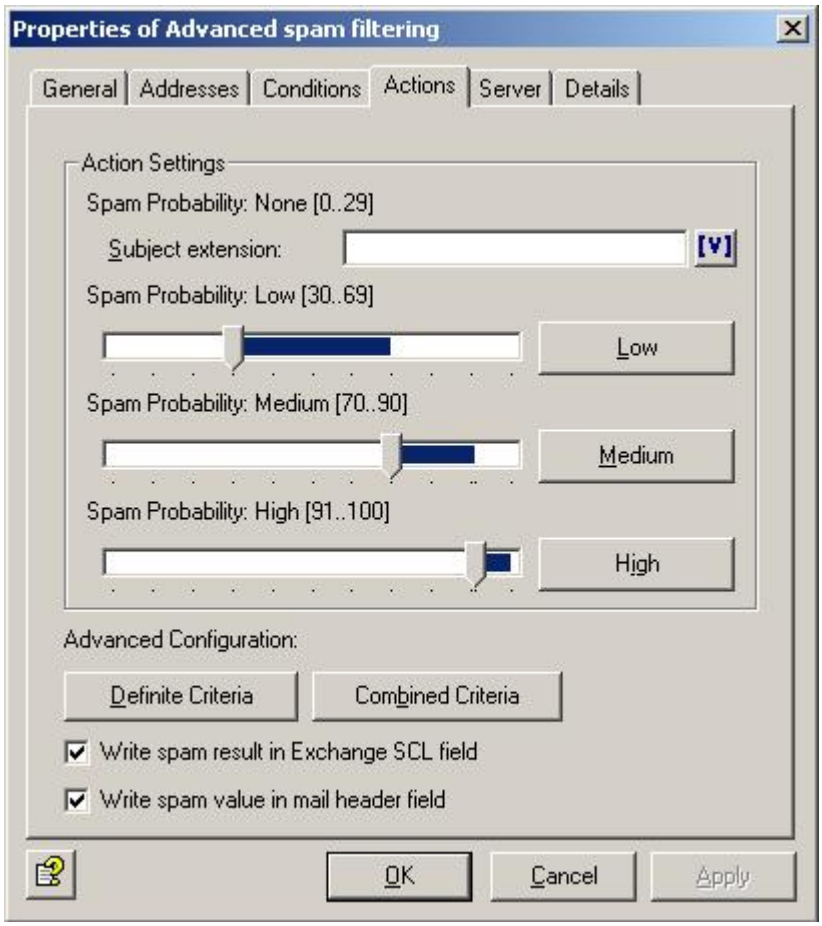
SPACE: Spam and Phishing Advanced Crossform Engine

SPACE is an interface, which is used for the detection of spam and phishing emails.

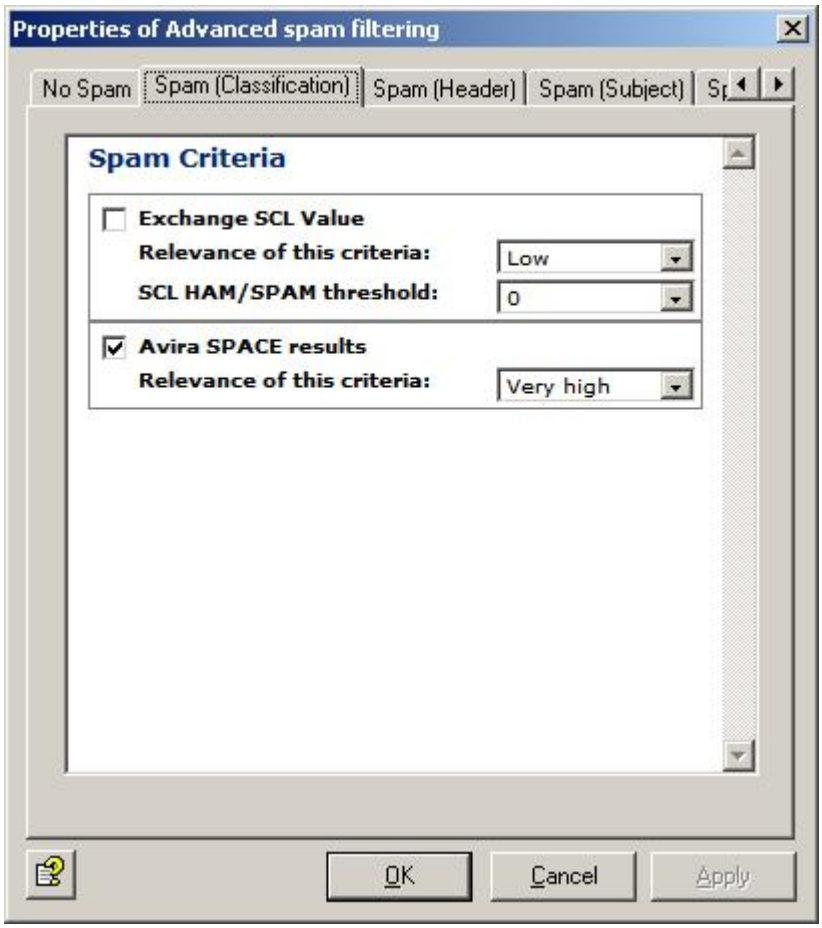
SPACE is part of the job “Advanced Spam Filering”.

The SPACE engine uses the information form a local data base and different RBL DNS server (real time black lists) for the analysis of emails. The data base is updated periodically

SPACE is activated and deactivated via the job “Advanced Spam Filtering”.

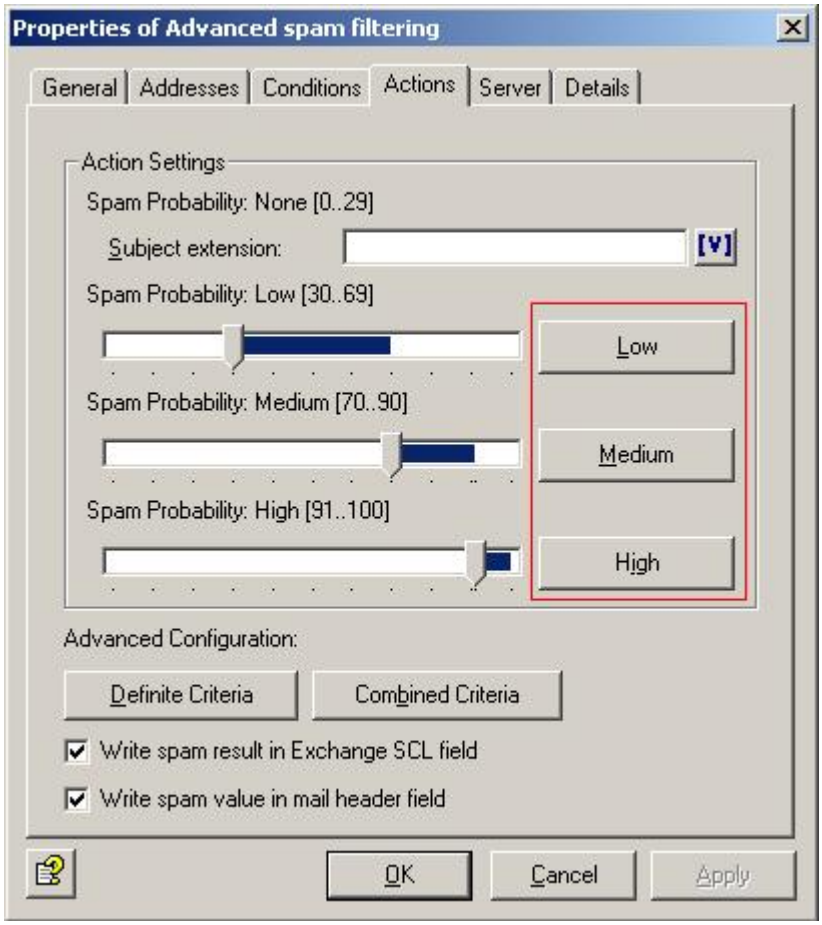


The option SPACE can be activated via the “Combined Criteria” and “Spam (Classification).

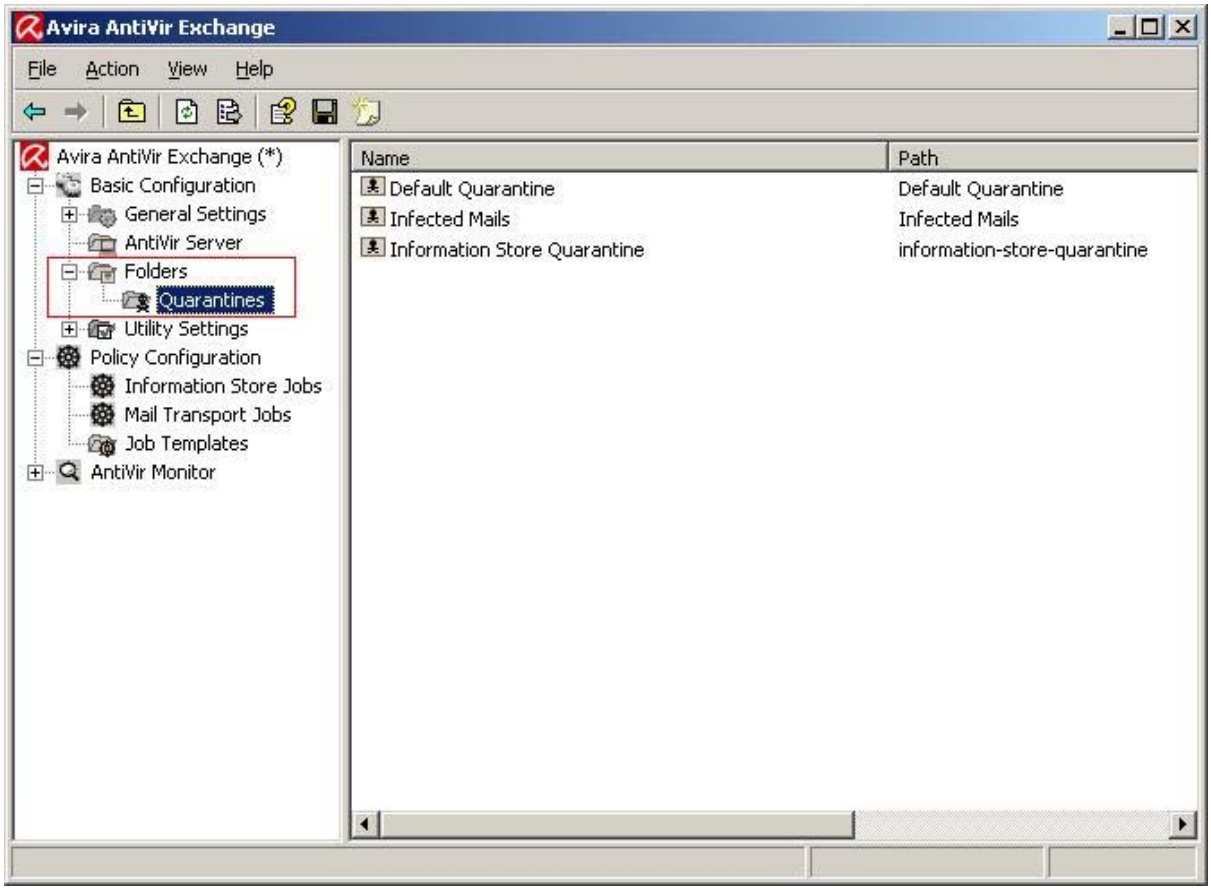


Here the SPACE module is activated or deactivated. In case SPACE is deactivated, the corresponding mail jobs have to be activated.

The „Advanced Spam Filtering“ offers different detection levels low, medium and high.



We recommend you to keep these settings also for the quarantine folders. By this means the email which were declared as spam aren't moved all together in only one default quarantine. With only one standard quarantine folder you don't have a good overview. But first you have to create the different quarantine folders.



Quarantine folder

These folders are created via the option “Basic configuration” and “folder” in the quarantine menu.

You open the quarantine via a simple mouse click.

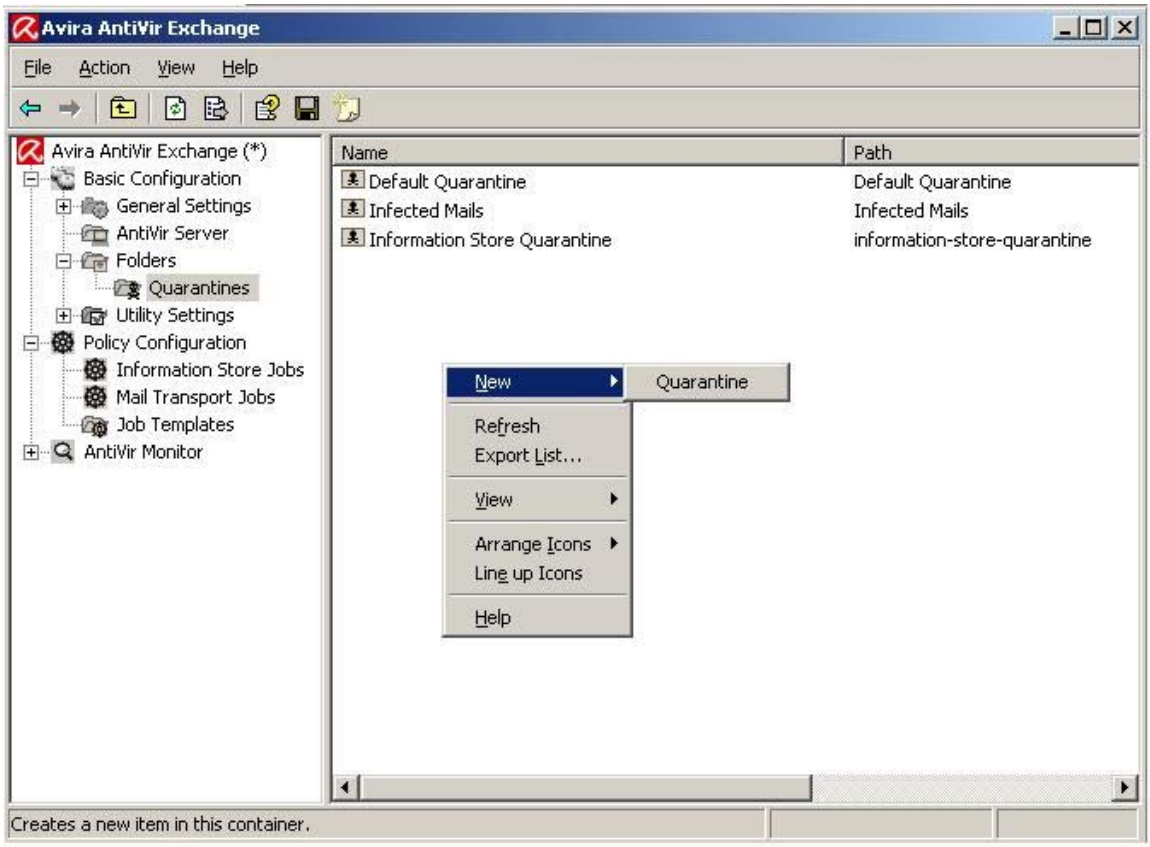
The default folders are:

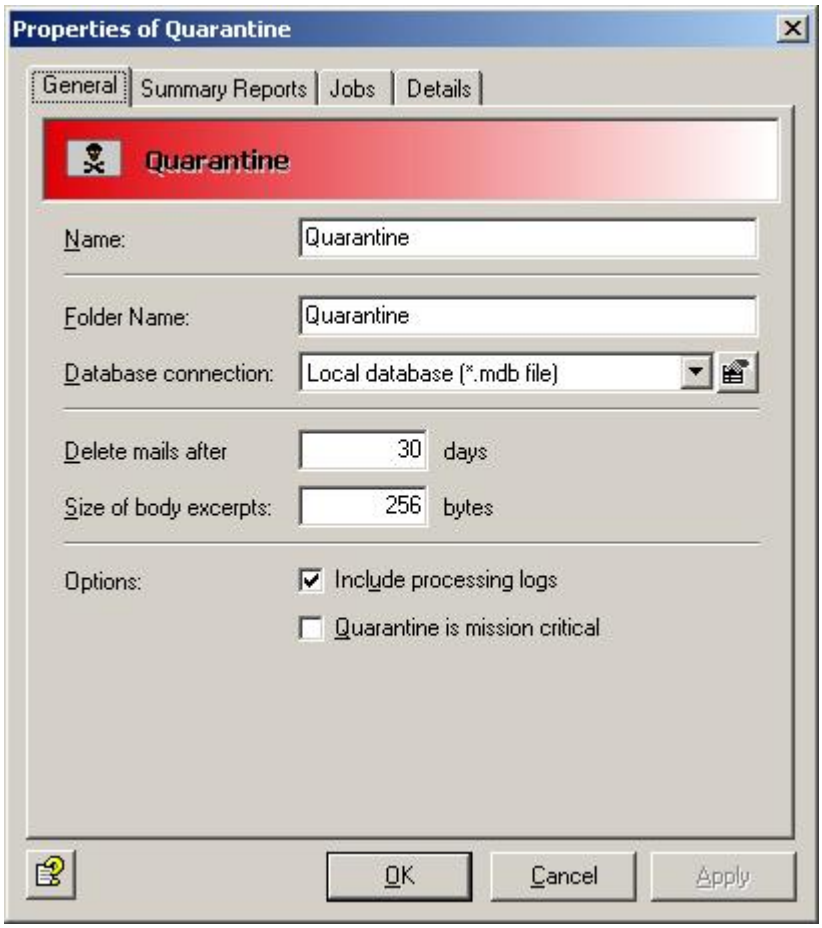
- Default quarantine

- Infected emails

- Information store quarantine

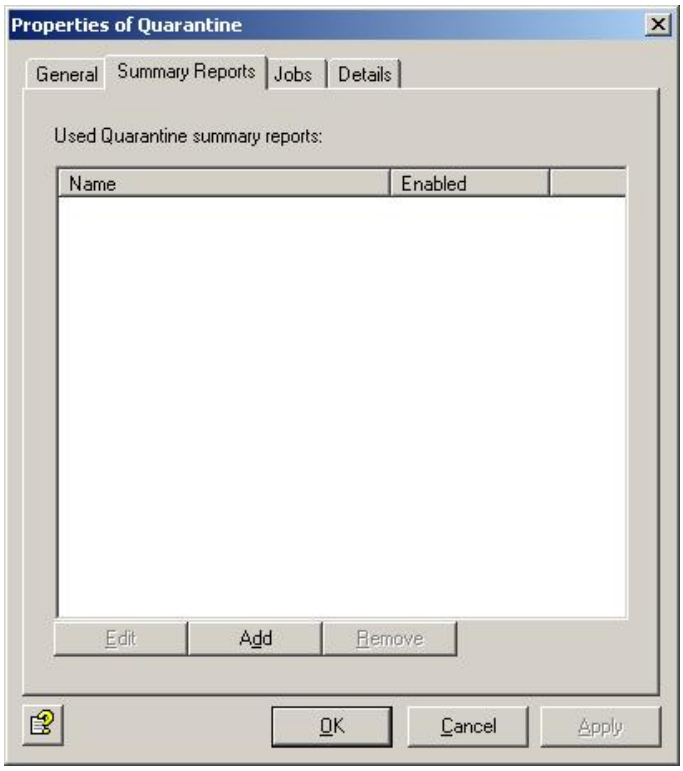
In order to create a new folder, go to the free space of the window and click with the left mouse button. A pull down menu appears. Here you can choose “New” and “Quarantine”. A new window opens. We recommend you to name the quarantine folders just like the different levels.

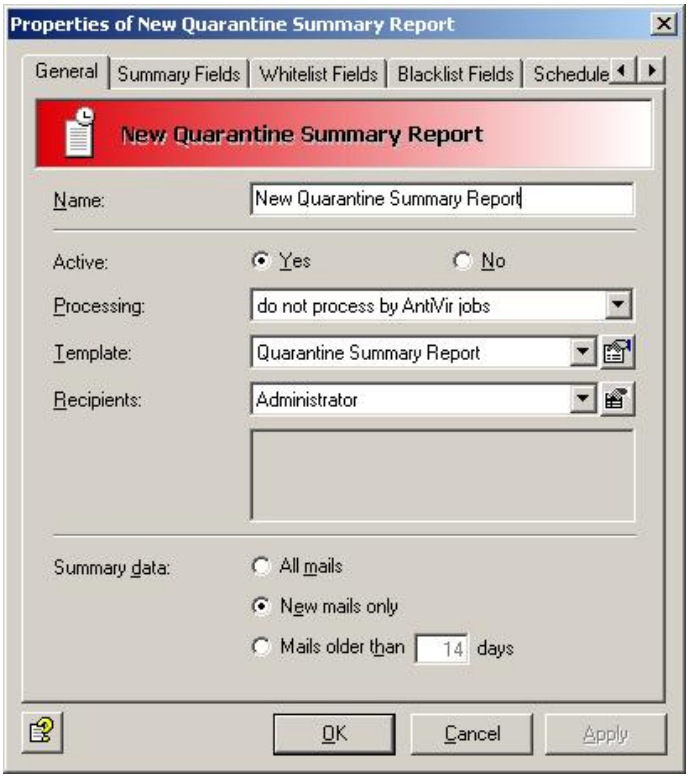


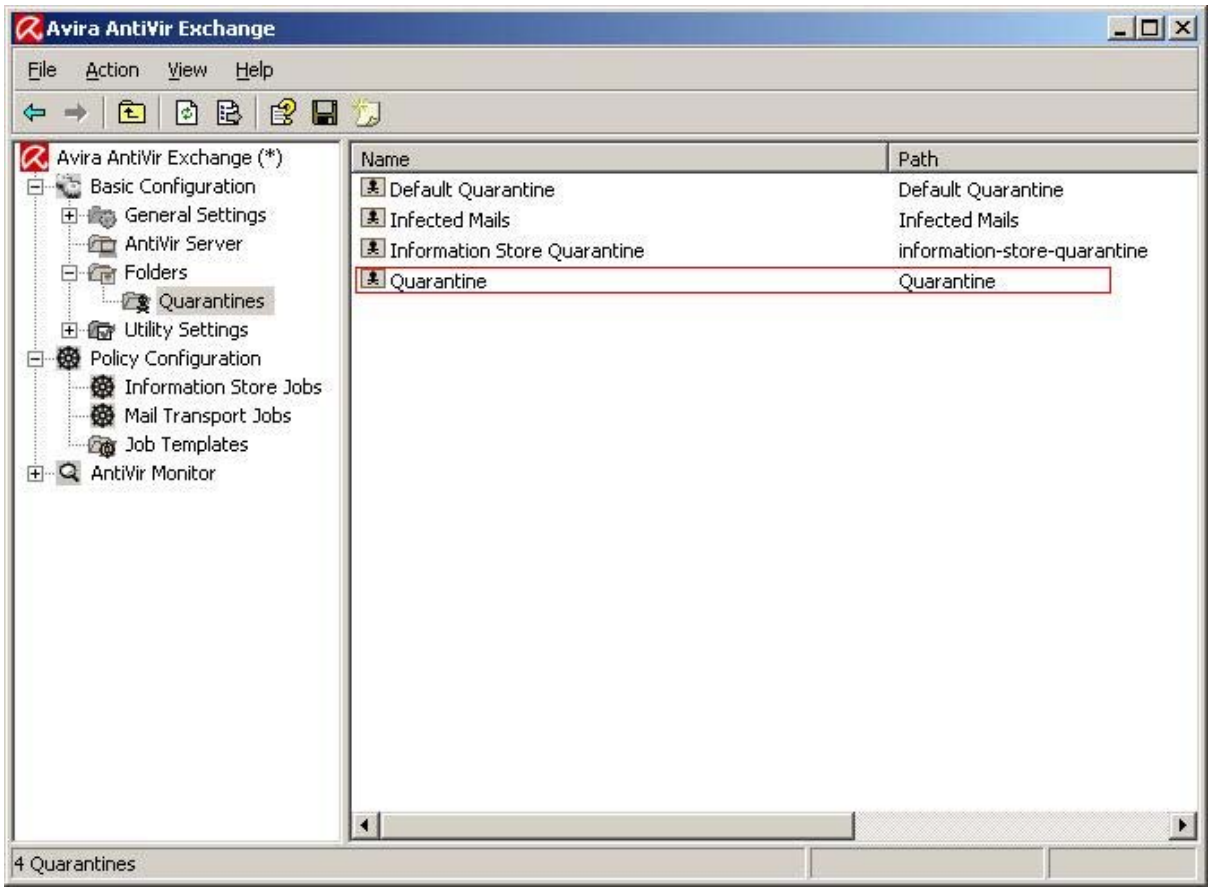

Properties of Quarantine
General
Summary Reports
Jobs
Details
Quarantine
Name:
Quarantine
Folder Name:
Quarantine
Database connection:
Local database (*.mdb file)
Delete mails after
30
days
Size of body excerpts:
256
bytes
Options:
Include processing logs
Quarantine is mission critical
OK
Cancel
Apply

Notification

You can create the summary reports in this register:







The other quarantine folders are created in this order.

Update of SPACE

SPACE cannot update itself at the moment. The files have to be changed manually. An update is proceeded usually every two month or in case of significant false positives.

The following files are part of the update:

- ➔ Antispam.dll
- ➔ Global_words.db
- ➔ Settings.db

These files are available on the following link:

http://www.avira.com/en/support/kbdetails.php?id=422

Procedure:

After the download of the files the service “AntiVir for Exchange” is stopped. Then the files are copied to the directory:

C:\Programs\Avira\AntiVir Exchange\ Bin\SPACE

or to

C:\Program Files\Avira\AntiVir Exchange\Bin\SPACE

After that the service „AntiVir for Exchange“ is restarted. Please, read the above mentioned knowledge base article.